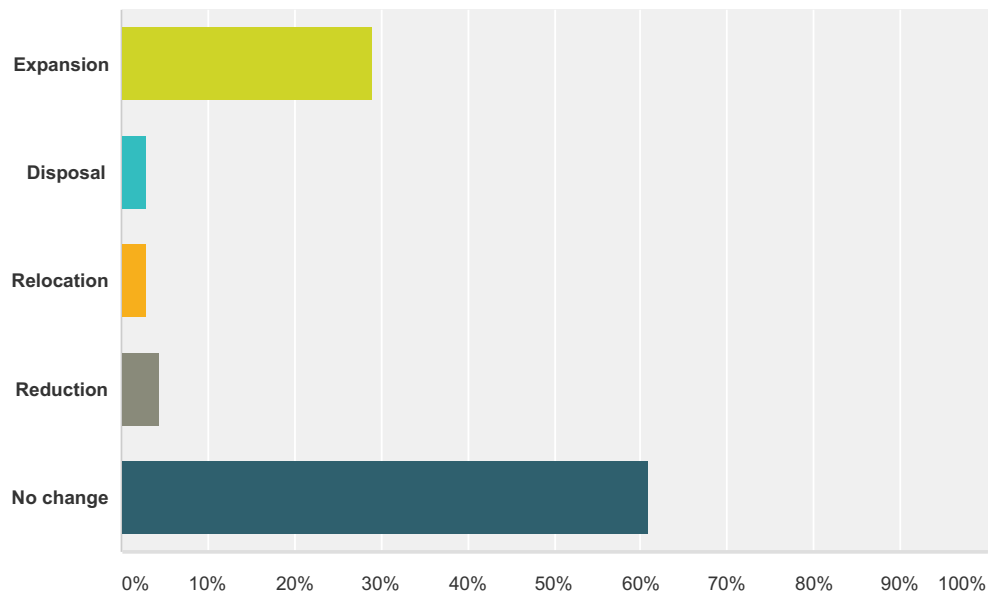


Q1 Q1: What are your future business plans? Please tick one choice

Answered: 69 Skipped: 2



Answer Choices	Responses
Expansion	28.99% 20
Disposal	2.90% 2
Relocation	2.90% 2
Reduction	4.35% 3
No change	60.87% 42
Total	69

#	Other (please specify)	Date
1	Poor customer turnout in off season	7/9/2016 7:45 PM
2	Happy where i am	7/8/2016 4:38 PM
3	Would like to expand but not sure.	6/30/2016 9:48 AM
4	introduce a website to the pet shop	6/1/2016 12:14 PM
5	Happy as we are	5/9/2016 4:37 PM

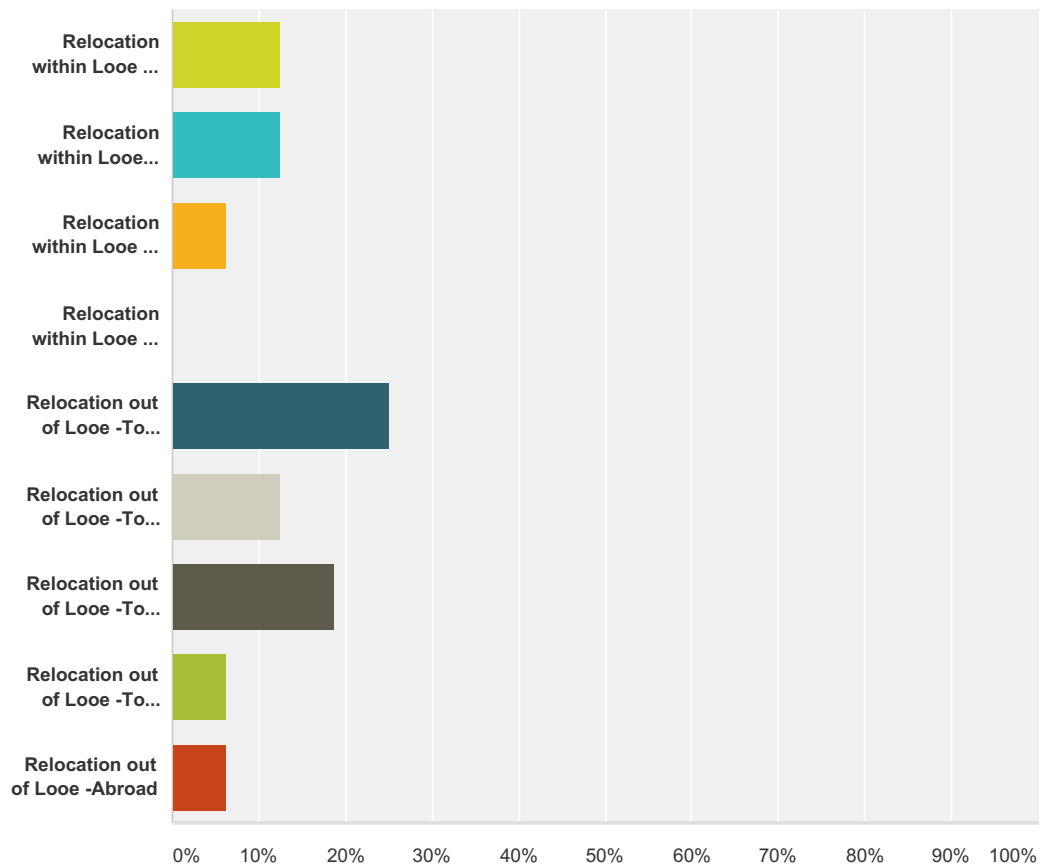
Q2 Please give brief reasons

Answered: 31 Skipped: 40

#	Responses	Date
1	expansion is a required objective in a competitive world	7/9/2016 9:55 AM
2	New business	7/9/2016 9:36 AM
3	the company plans to maintain the growth evidenced to date	7/8/2016 4:26 PM
4	Current economic uncertainty.	6/30/2016 9:48 AM
5	We are growing our customer base , and would / need to take on other engineers	6/29/2016 5:31 PM
6	We would love to expand the hotel but it is near on impossible	6/22/2016 3:55 PM
7	As long as Looe Lifeboat Station continues and we have volunteers I believe the shop will be able to continue	6/22/2016 12:23 PM
8	cannot depend on summer season to carry rough winter. need to diversify to compete with every more shops including co op, mountain warehouse who sell beach goods	6/22/2016 9:55 AM
9	We want to expand outside seating	6/22/2016 9:40 AM
10	Reaching retirement	6/19/2016 7:35 PM
11	Happy to continue building business, besides unable to afford East Looe Prices	6/17/2016 4:28 PM
12	I do not want to employ anybody	6/15/2016 6:49 PM
13	All works well	6/14/2016 2:44 PM
14	The Leaseholder from whom I rent the premises is about to relinquish the Lease	6/14/2016 11:45 AM
15	Not intending to relocate	6/14/2016 11:35 AM
16	No capital for expansion and waiting on the outcome of EU referendum	6/14/2016 11:25 AM
17	Company is happy with location and shop size	6/14/2016 11:12 AM
18	I run a specialised environmental consultancy from home and I do not wish to expand it	6/14/2016 8:48 AM
19	Happy with our current status	6/13/2016 10:58 AM
20	Retiring	6/8/2016 9:48 AM
21	Trade too seasonal to make a viable living	5/26/2016 7:56 AM
22	Want to be nearer Lostwithiel/ quicker access to both A30 and A38, more opportunity for clients. Mainly because we'd like to move house though, not guided by work.	5/17/2016 3:38 PM
23	New outlet and new build maisonette	5/9/2016 11:03 PM
24	I intend to grow my business.	5/9/2016 1:52 PM
25	Pilates classes are needed here.	5/9/2016 8:04 AM
26	I fear the tourism industry (for hotels especially) is failing	5/9/2016 7:19 AM
27	Not making any money.	5/8/2016 8:16 PM
28	I am not a business owner, however interested in maybe setting up a business in the future	5/3/2016 11:22 PM
29	Lack of funds to expand	3/23/2016 4:36 PM
30	Age	3/23/2016 2:13 PM
31	Looe is not exactly expanding!!	2/27/2016 12:25 PM

Q3 Q 2. If you are intending to relocate your business, please say to what area:

Answered: 16 Skipped: 55



Answer Choices	Responses
Relocation within Looe -To another property in the town centre	12.50% 2
Relocation within Looe -East Looe	12.50% 2
Relocation within Looe - WestLooe	6.25% 1
Relocation within Looe -To a property/site elsewhere in the town	0.00% 0
Relocation out of Looe -To somewhere else in SE Cornwall	25.00% 4
Relocation out of Looe -To Plymouth area	12.50% 2
Relocation out of Looe -To elsewhere in the SW	18.75% 3
Relocation out of Looe -To elsewhere in the UK	6.25% 1
Relocation out of Looe -Abroad	6.25% 1
Total	16

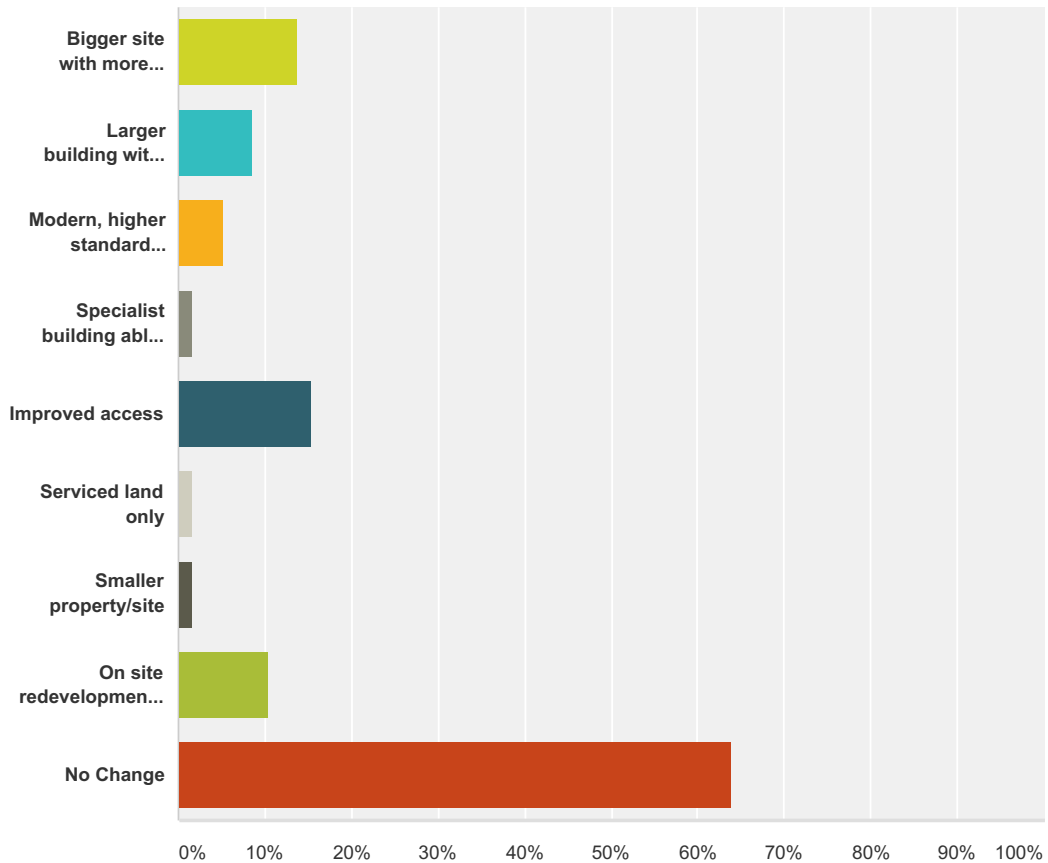
#	Please give brief reasons	Date
1	The East Looe Location suits our needs	7/8/2016 4:26 PM
2	N/A	6/22/2016 12:23 PM

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3	North Coast it busier than Looe Expansion in local area will be less cost as less staff required. this also stops companies infiltrating the local economy as done by Saktrock, mountain warehouse etc Relocation abroad would take place if viable to help carry on enervating revenue to pay for both business and personal expenses through winter months, No money generated from Novemebr - march	6/22/2016 9:55 AM
4	N/A	6/17/2016 4:28 PM
5	Only available,suitable venue	6/14/2016 11:45 AM
6	n/a	6/13/2016 10:58 AM
7	Better opportunities to develop brand profitably	5/26/2016 7:56 AM
8	Parking at the Millpool costs my customers and me for coming to help them recover so looking at Pelynt and surrounding areas where parking is free. Most of my customers are elderly that can't afford it and coming to class a few times a week gets expensive. Why can't locals have free parking as we surely make enough from visitors.	5/9/2016 8:04 AM
9	If we did need to sell, we would stay in Looe, but work in an different sector	5/9/2016 7:19 AM
10	I live in East looe and would like a local premises.	3/23/2016 2:23 PM
11	Poorly run harbour for some of the boats	3/23/2016 2:13 PM
12	Looe is dieing	2/27/2016 12:25 PM

Q4 Q 3. What land and property requirements will you require for your business plans? Please tick as many choices as apply

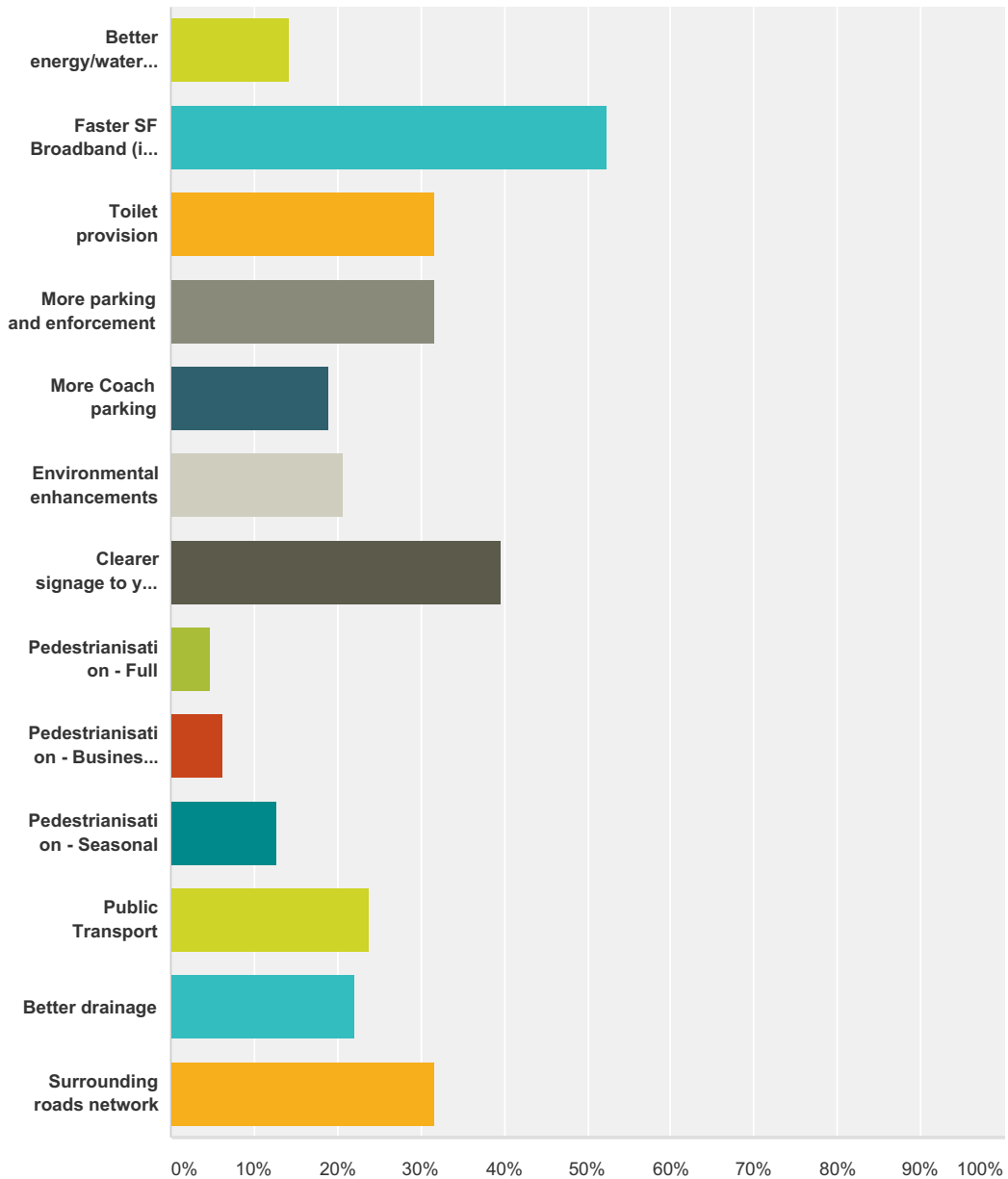
Answered: 58 Skipped: 13



Answer Choices	Responses	
Bigger site with more storage, parking, space	13.79%	8
Larger building with more and better laid out space	8.62%	5
Modern, higher standard building	5.17%	3
Specialist building able to accommodate specific requirements (e.g. clean room, security measures, specialist equipment, bio-safety, etc.)	1.72%	1
Improved access	15.52%	9
Serviced land only	1.72%	1
Smaller property/site	1.72%	1
On site redevelopment to a modern standard	10.34%	6
No Change	63.79%	37
Total Respondents: 58		

Q5 Q 4. Are there any off-site improvements required that would help your business over the next 20 years? Please tick as many choices as apply

Answered: 63 Skipped: 8



Answer Choices	Responses
Better energy/water supply	14.29% 9
Faster SF Broadband (i.e. Fibre-to-the-Premises (FTTP at 300mbps))	52.38% 33
Toilet provision	31.75% 20
More parking and enforcement	31.75% 20
More Coach parking	19.05% 12
Environmental enhancements	20.63% 13

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Clearer signage to your location	39.68%	25
Pedestrianisation - Full	4.76%	3
Pedestrianisation - Business Hours	6.35%	4
Pedestrianisation - Seasonal	12.70%	8
Public Transport	23.81%	15
Better drainage	22.22%	14
Surrounding roads network	31.75%	20
Total Respondents: 63		

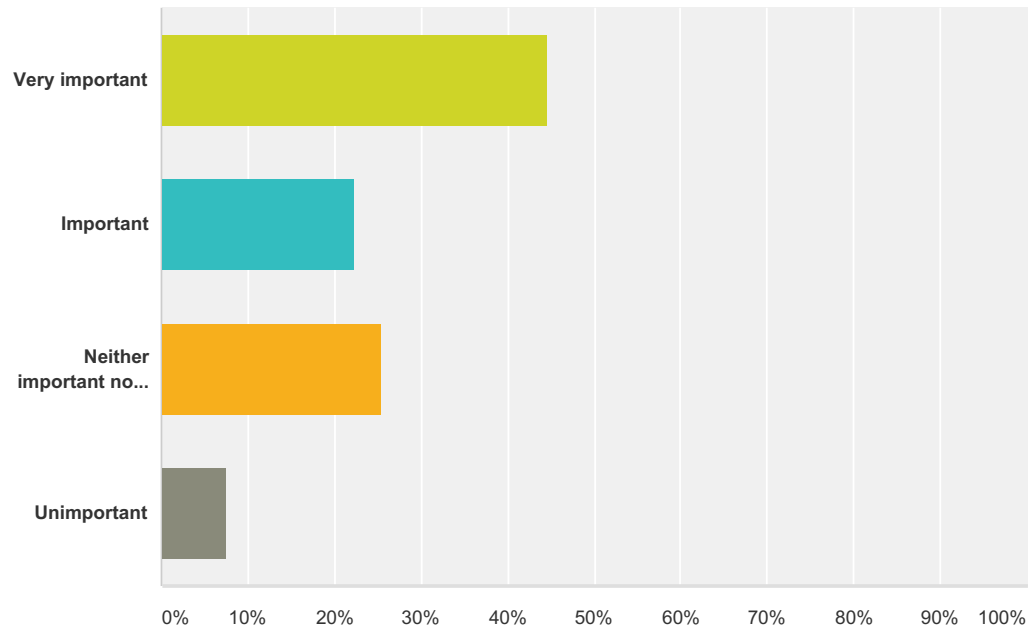
Q6 Q 5. Are there any specific materials or products that would help your business if they could be sourced locally? Please describe briefly

Answered: 15 Skipped: 56

#	Responses	Date
1	More boats	7/9/2016 9:42 AM
2	No	7/9/2016 9:36 AM
3	NO	6/23/2016 12:32 PM
4	N/A	6/22/2016 3:55 PM
5	More donated clothes	6/17/2016 4:28 PM
6	More qualified trades people	6/13/2016 10:58 AM
7	pet food,beds,accessories	6/1/2016 12:14 PM
8	Local food and drink - especially our core purchases	5/26/2016 7:56 AM
9	More fishing boats, for bigger markets.	5/23/2016 5:41 PM
10	local Cornish produce suppliers	5/18/2016 1:27 PM
11	A suitable workshop space/unit in Looe or between Looe and Liskeard.	5/17/2016 3:38 PM
12	We have sufficient local produce	5/9/2016 7:19 AM
13	Only wifi and phone signal	5/3/2016 11:22 PM
14	Take down so many signs some are worn out	3/24/2016 10:58 AM
15	bulk toilet roll suppliers	3/23/2016 2:23 PM

Q7 Q 6. Is 'buying local' for your business important? Please tick one box:

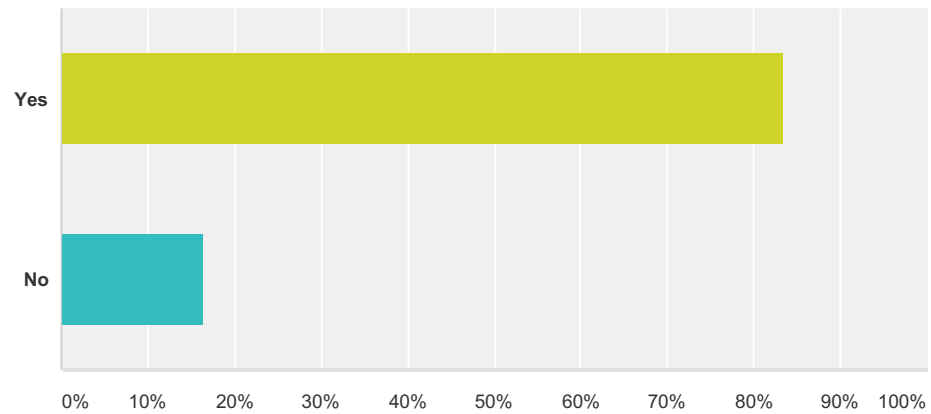
Answered: 67 Skipped: 4



Answer Choices	Responses	
Very important	44.78%	30
Important	22.39%	15
Neither important nor unimportant	25.37%	17
Unimportant	7.46%	5
Total		67

Q8 Q 7. Would you support the location and development of businesses whose activity might complement yours? For example using your waste, your products, providing your main input material, or enabling you to expand the work you could jointly tender for? Please tick one choice

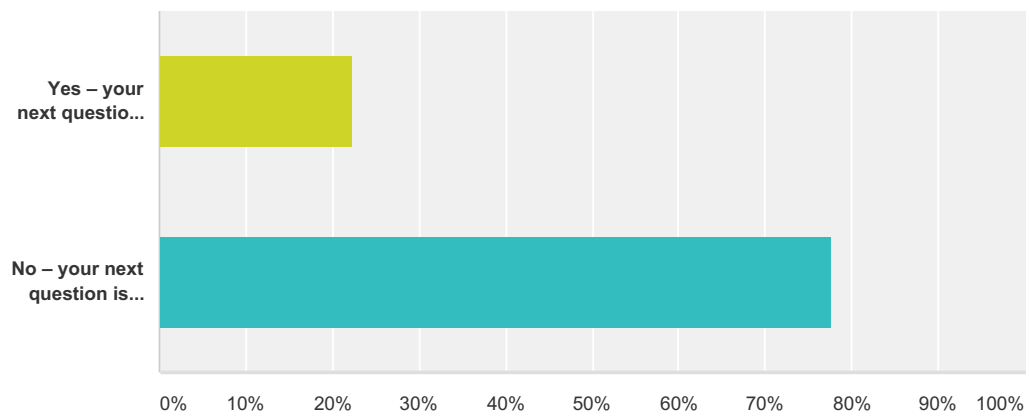
Answered: 61 Skipped: 10



Answer Choices	Responses	
Yes	83.61%	51
No	16.39%	10
Total		61

Q9 Q 8. Are you a home based business?

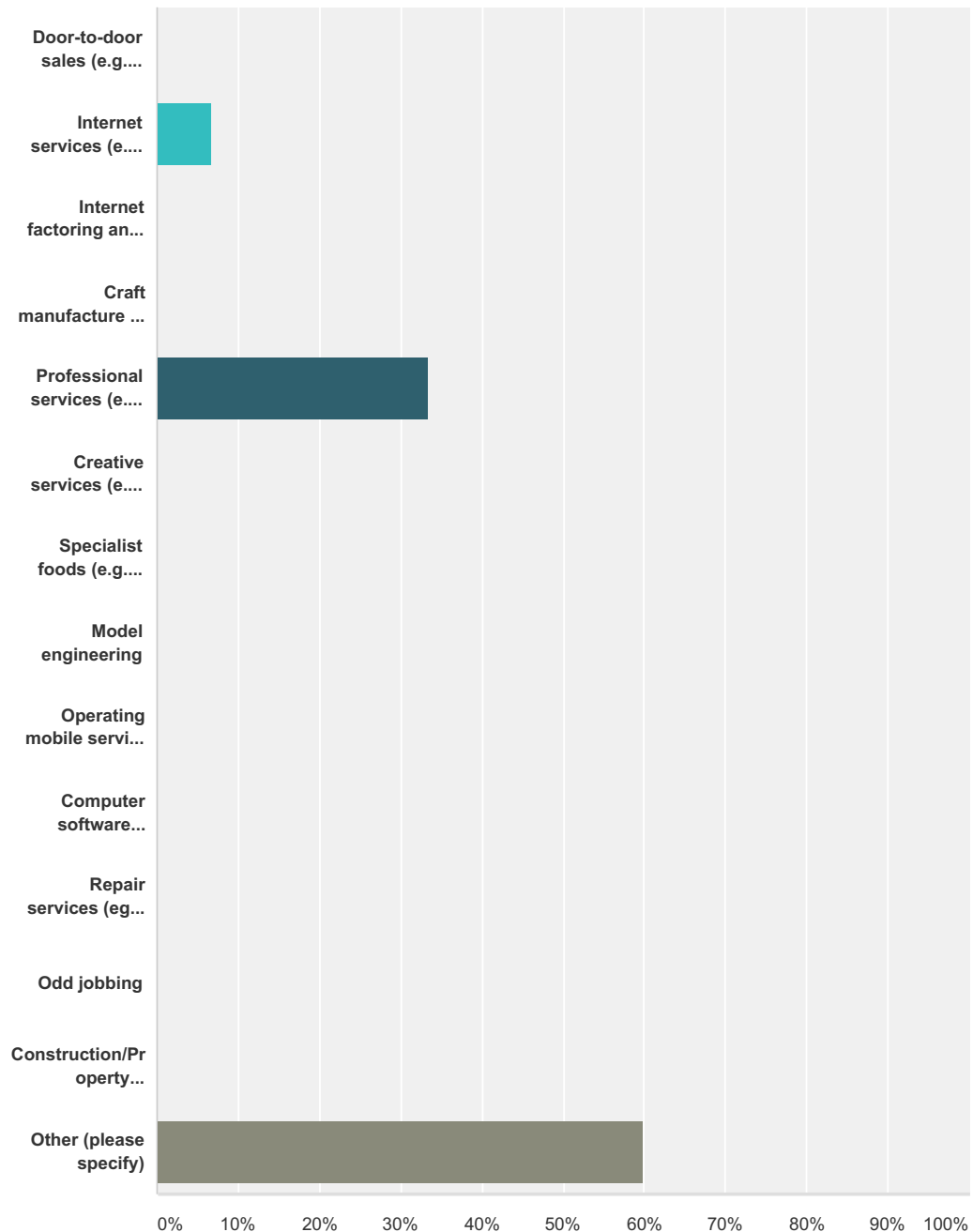
Answered: 67 Skipped: 4



Answer Choices	Responses	
Yes – your next question is no.9	22.39%	15
No – your next question is no.12	77.61%	52
Total		67

Q10 Q 9. If you are a home worker, please tell us what area of work you cover:

Answered: 15 Skipped: 56



Answer Choices	Responses
Door-to-door sales (e.g. cosmetics)	0.00% 0
Internet services (e.g. website creation and maintenance)	6.67% 1
Internet factoring and virtual trading	0.00% 0
Craft manufacture and distribution (e.g. knitting, garments, carpentry, leatherworking, pottery, jewellery etc)	0.00% 0
Professional services (e.g. architecture, financial advice, law, accountancy, quantity surveying, health & safety consultants and other consultancy practices).	33.33% 5
Creative services (e.g. graphic artist, music production, photography)	0.00% 0

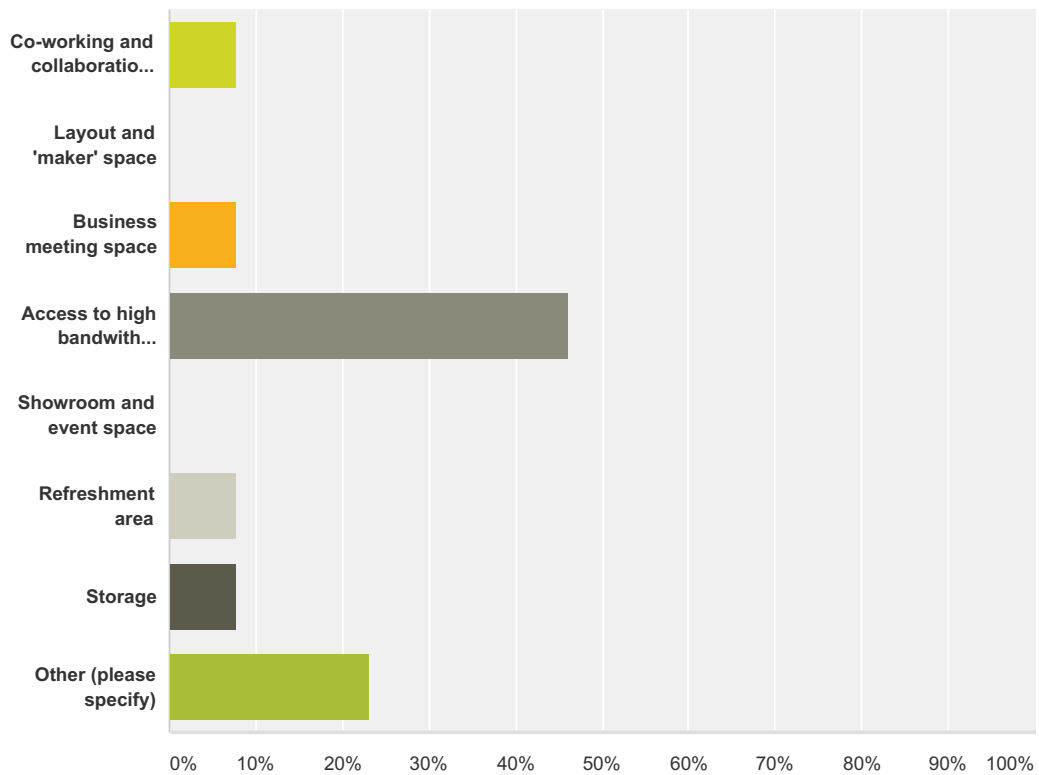
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Specialist foods (e.g. jams, cake-making)	0.00%	0
Model engineering	0.00%	0
Operating mobile services (eg plumbing, gardening, landscaping etc)	0.00%	0
Computer software development (eg gaming design)	0.00%	0
Repair services (eg sewing machines, computers etc)	0.00%	0
Odd jobbing	0.00%	0
Construction/Property maintenance	0.00%	0
Other (please specify)	60.00%	9
Total		15

#	Other (please specify)	Date
1	Guest House	6/17/2016 4:50 PM
2	Hospitality	6/15/2016 1:34 PM
3	Holiday accommodation provider and property developer	6/13/2016 10:59 AM
4	Personal Training etc.	5/17/2016 3:39 PM
5	Bed and Breakfast	5/9/2016 4:38 PM
6	And a hotel	5/9/2016 7:21 AM
7	Taxi service	5/9/2016 12:25 AM
8	Tourism accommodation provider	3/23/2016 4:37 PM
9	selling janitorial and consumables to hotels, pubs and cafes	3/23/2016 2:25 PM

Q11 Q 10. What elements of a home-working support hub would be of most interest to you?

Answered: 13 Skipped: 58

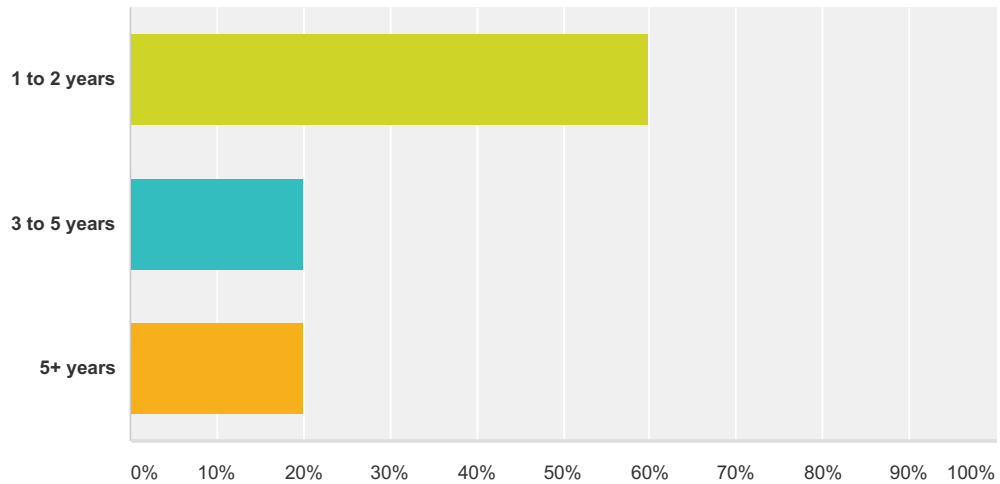


Answer Choices	Responses
Co-working and collaboration space	7.69% 1
Layout and 'maker' space	0.00% 0
Business meeting space	7.69% 1
Access to high bandwidth internet	46.15% 6
Showroom and event space	0.00% 0
Refreshment area	7.69% 1
Storage	7.69% 1
Other (please specify)	23.08% 3
Total	13

#	Other (please specify)	Date
1	Just be nice to be able to mix with other home-workers. It can get pretty lonely!	5/17/2016 3:39 PM
2	a small starter unit to allow me to move from home into a premises	3/23/2016 2:25 PM
3	We work from home due to the lack of suitable office space in Looe. As we expand we will need to relocate our business away from Looe in order to find suitable office space.	3/2/2016 5:27 AM

Q12 Q 11. Do you think that your business will expand beyond your domestic space and require a small workshop and/or office space in the next:

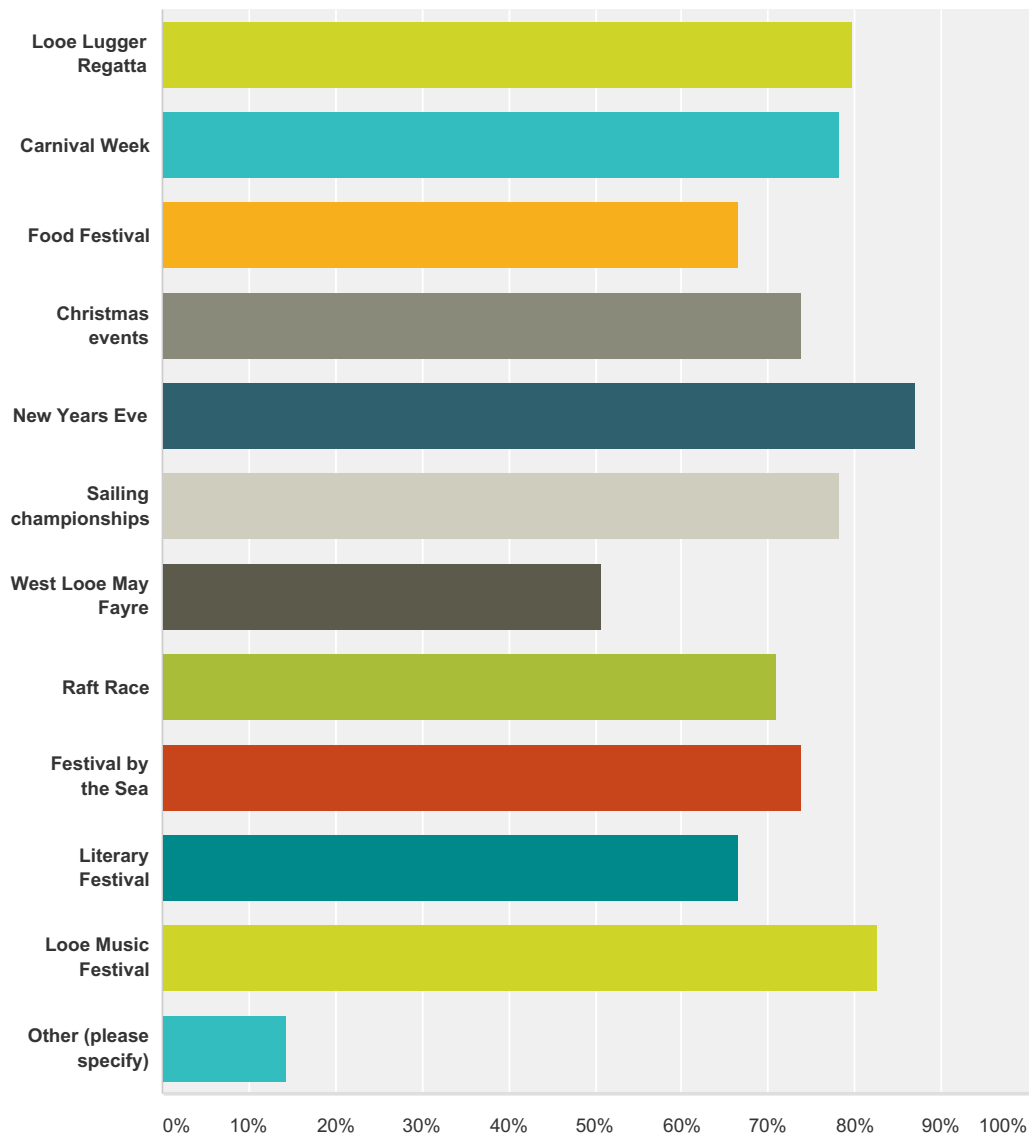
Answered: 5 Skipped: 66



Answer Choices	Responses	
1 to 2 years	60.00%	3
3 to 5 years	20.00%	1
5+ years	20.00%	1
Total		5

Q13 Q 12. Do you think that the following calendar of events benefit businesses in the town? Tick all that apply

Answered: 69 Skipped: 2



Answer Choices	Responses
Looe Lugger Regatta	79.71% 55
Carnival Week	78.26% 54
Food Festival	66.67% 46
Christmas events	73.91% 51
New Years Eve	86.96% 60
Sailing championships	78.26% 54
West Looe May Fayre	50.72% 35
Raft Race	71.01% 49
Festival by the Sea	73.91% 51

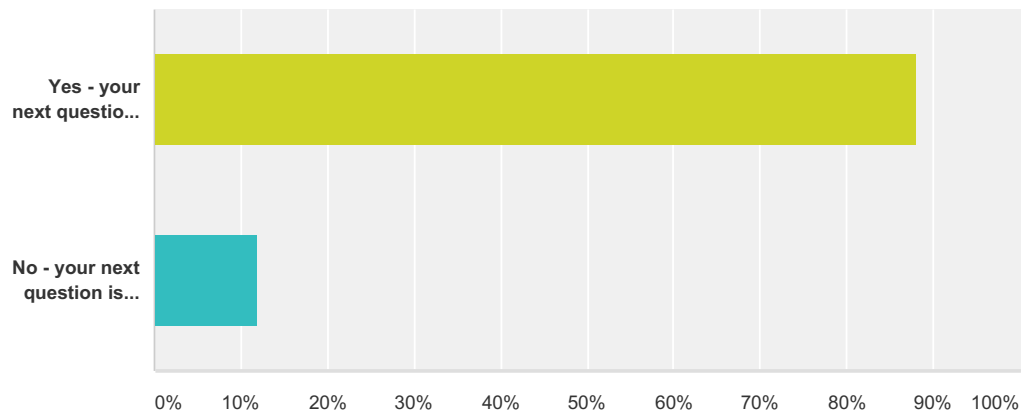
LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

Literary Festival	66.67%	46
Looe Music Festival	82.61%	57
Other (please specify)	14.49%	10
Total Respondents: 69		

#	Other (please specify)	Date
1	Too many outside traders during music festival, Unfair as restaurnats emply peole 365 days a year	7/9/2016 7:47 PM
2	I think those I have ticked benefit businesses in general but for example Looe Music Festival causes a big drop in our business due to disturbance in setting up and noise etc during operation.Sailing championships also affect our access and parking	6/22/2016 12:27 PM
3	Looe music festival can help if the weather is good but it is hard to distinguish if the sun is the benefit helping to reduce the money. But can be a bad thing if windows are broken as in 2015	6/22/2016 9:56 AM
4	Good	6/22/2016 9:41 AM
5	All events bring footfall, which may help	6/17/2016 4:28 PM
6	Restaurants and cafes etc benefit more than retail outlets as people spend their money on food and drink.It does increase footfall though.	6/14/2016 2:13 PM
7	anything to bring more people into the town.Looe Music festival is not very pet friendly so the pet shop does not do well during this weekend	6/1/2016 12:16 PM
8	Food festival is not good as it keeps visitors away from the town. We need something like a pirate festival one weekend in the summer.	5/26/2016 7:58 AM
9	Every event looe puts on is sure to be good for business- The more people we have here, the more money they spend.	5/17/2016 3:41 PM
10	More Gay Pride	3/24/2016 10:59 AM

Q14 Q 13. Do you think the Polean site at the end of the Millpool car park by Jewsons should be redeveloped? Please tick one box

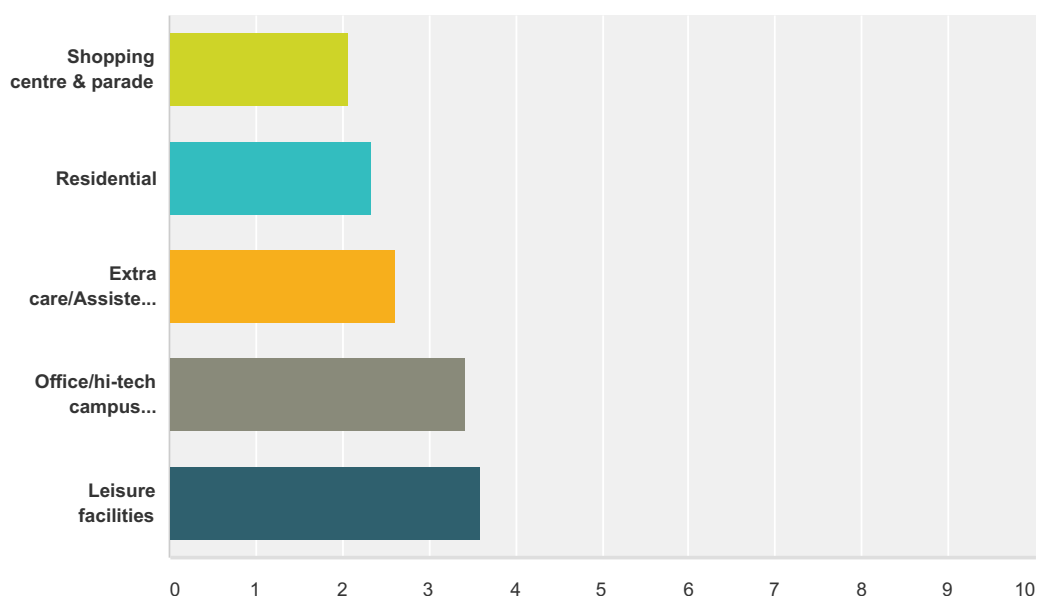
Answered: 67 Skipped: 4



Answer Choices	Responses	
Yes - your next question is no.14	88.06%	59
No - your next question is no.15	11.94%	8
Total		67

Q15 Q 14. What types of redevelopment should be provided on the Polean site?
Please Tick one box in each row.

Answered: 59 Skipped: 12



	Least Importance1	2	3	4	Most Importance5	Total	Weighted Average
Shopping centre & parade	61.11% 33	7.41% 4	9.26% 5	9.26% 5	12.96% 7	54	2.06
Residential	39.29% 22	17.86% 10	25.00% 14	5.36% 3	12.50% 7	56	2.34
Extra care/Assisted living	27.27% 15	14.55% 8	38.18% 21	10.91% 6	9.09% 5	55	2.60
Office/hi-tech campus development	20.00% 11	5.45% 3	16.36% 9	29.09% 16	29.09% 16	55	3.42
Leisure facilities	17.24% 10	5.17% 3	18.97% 11	18.97% 11	39.66% 23	58	3.59

#	Other (please specify)	Date
1	1	7/9/2016 9:56 AM
2	music events	7/9/2016 9:43 AM
3	Industrial Units	6/29/2016 5:32 PM
4	Yes it should be developed if land is being wasted Developing a brown field site opposite a green field site will mean Looe will still keep its natural appeal Any development should heavily consider the impact on business. if a shopping centre was to be built for example then local business would suffer and we could see a decline in our heritage.	6/22/2016 9:59 AM
5	Car wash most important	6/22/2016 9:42 AM
6	Business units for local businesses	6/19/2016 7:36 PM
7	Skate Park or Parking	6/17/2016 4:29 PM
8	Proper Supermarket	6/14/2016 2:44 PM
9	Craft workshops and small units for professional services	6/14/2016 11:48 AM
10	Industrial Estate	6/14/2016 11:36 AM
11	Employment Space,	6/14/2016 9:22 AM

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12	Looe needs some community leisure facilities which can house more than a small number of people (in my opinion). A community gym ? Or swimming pool perhaps	5/9/2016 7:23 AM
13	Industrial units	3/23/2016 9:50 PM
14	The town desperately needs a wet weather attraction like an indoor playcentre, indoor climbing wall, bowling alley, cinema or similar. when it rains people leave the town in droves	3/23/2016 4:38 PM
15	small starter commercial units	3/23/2016 2:27 PM

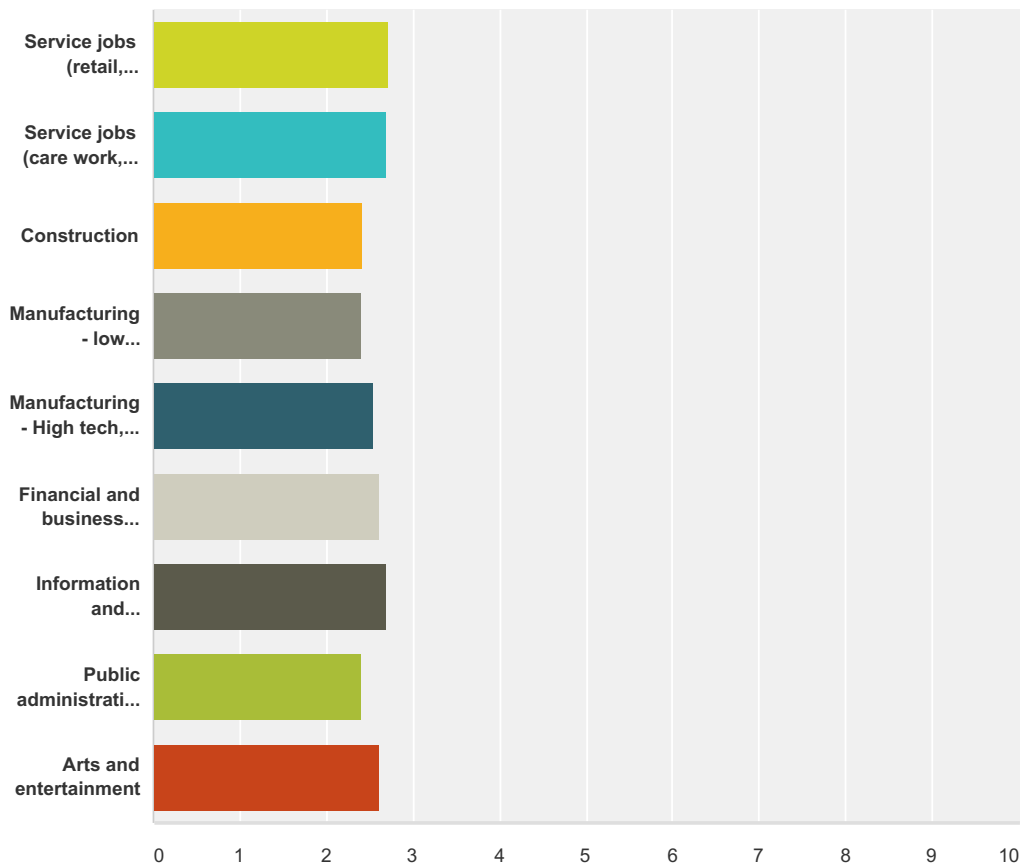
Q16 Q 15. Can you identify any other areas that should be developed?

Answered: 32 Skipped: 39

#	Responses	Date
1	a deep water outer harbour and flood relief barrier would bring huge benefits	7/9/2016 10:00 AM
2	Enlarge Millpool Car Park	7/8/2016 4:43 PM
3	Barrett Employment Land should be facilitated ASAP	7/8/2016 4:32 PM
4	No	6/29/2016 5:35 PM
5	Kids play area glebelands	6/24/2016 4:59 PM
6	Polvellan	6/22/2016 12:53 PM
7	not anywhere that needs to be newly developed but redeveloped. many areas are dangers of landslips Any development should have minimum disruption of the local economy which will suffer from lack of visitors	6/22/2016 10:06 AM
8	Millpool would benefit from a car wash	6/22/2016 9:45 AM
9	None	6/17/2016 4:32 PM
10	The 'Tesco' site	6/15/2016 7:01 PM
11	Pelynt Area	6/15/2016 1:39 PM
12	An Outer Harbour would benefit everyone and create jobs	6/14/2016 2:44 PM
13	Polvellan House - suitably	6/14/2016 2:02 PM
14	Beach-side cafe in East Looe should be better used- wonderful position. Winter visitors would be encouraged if cafe was open all year round and in the evenings	6/14/2016 12:03 PM
15	NO	6/14/2016 11:38 AM
16	Barrats Phase1 Employment Land	6/14/2016 9:26 AM
17	I think Looe needs to retain its old history and charm	6/1/2016 12:22 PM
18	The current police station when they move out?	5/26/2016 8:05 AM
19	The harbour	5/23/2016 6:19 PM
20	Cycle links. especially if the Looe Liskeard line gets closed.	5/17/2016 3:46 PM
21	St. Martins	5/14/2016 6:26 PM
22	Milpool lake to provide additional parking or music venue.	5/9/2016 11:13 PM
23	Pennyland	5/9/2016 4:42 PM
24	The seafront is totally under utilised, there is nothing for the tourists to do. Without risking controversy the fish Market area is far too large for the current requirements. There is a need to attract tourists and other people to the town, other than buckets and spades	5/9/2016 7:31 AM
25	Nightclub area	5/8/2016 10:17 PM
26	Numerous! There needs to be a vision to look at under used spaces plus maybe surrounding villages development so local people can stay local	5/3/2016 11:27 PM
27	Looe itself need to improve	5/3/2016 7:49 PM
28	Barbican	3/24/2016 11:02 AM
29	area out towards Morval. business units on the land adjacent to the railway track.	3/23/2016 4:42 PM
30	Barbican area , portlooe area ,not housings .	3/23/2016 2:26 PM
31	Hannafore and the waterfront	2/27/2016 12:28 PM
32	Barratts site	2/25/2016 3:56 PM

Q17 Q 16. What type of jobs do you think should be encouraged?

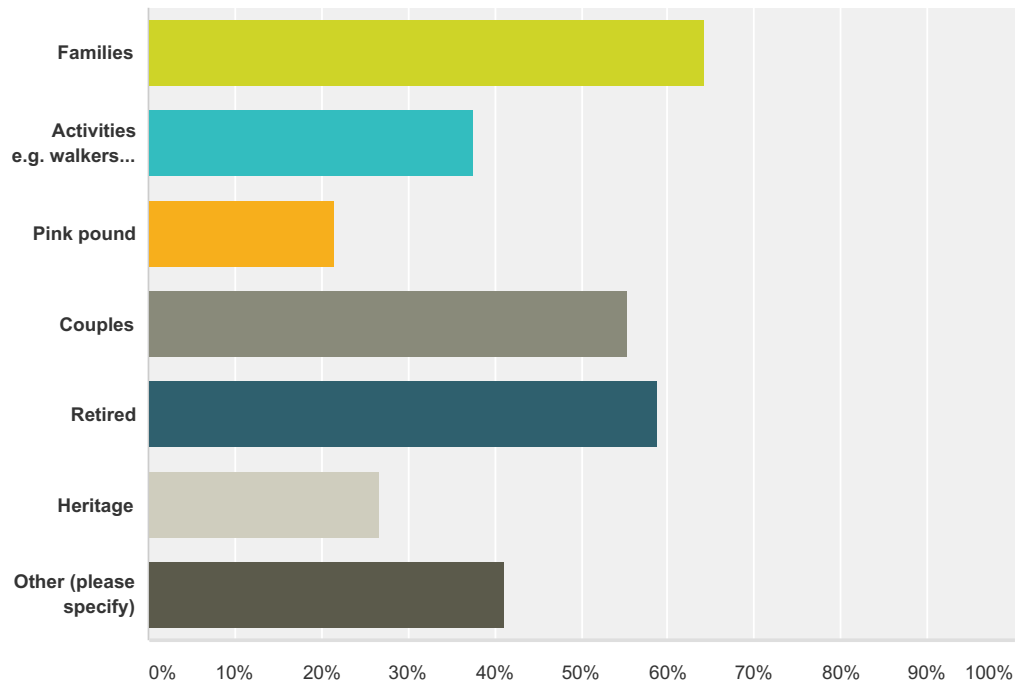
Answered: 62 Skipped: 9



	Least Importance1	2	3	4	Most Importance5	Total	Weighted Average
Service jobs (retail, restaurants, bar work, tourism etc)	8.93% 5	10.71% 6	17.86% 10	12.50% 7	50.00% 28	56	2.71
Service jobs (care work, cleaning & maintenance, etc)	5.66% 3	18.87% 10	20.75% 11	20.75% 11	33.96% 18	53	2.70
Construction	16.67% 9	24.07% 13	29.63% 16	12.96% 7	16.67% 9	54	2.43
Manufacturing - low technology	16.67% 9	25.93% 14	14.81% 8	22.22% 12	20.37% 11	54	2.41
Manufacturing - High tech, professional and scientific	18.97% 11	6.90% 4	13.79% 8	20.69% 12	39.66% 23	58	2.55
Financial and business services	12.73% 7	14.55% 8	20.00% 11	27.27% 15	25.45% 14	55	2.60
Information and communications	8.77% 5	12.28% 7	21.05% 12	29.82% 17	28.07% 16	57	2.70
Public administration and education	22.00% 11	16.00% 8	18.00% 9	20.00% 10	24.00% 12	50	2.40
Arts and entertainment	14.04% 8	10.53% 6	17.54% 10	26.32% 15	31.58% 18	57	2.61

Q18 Q 17. Do you market to a specific demographic?

Answered: 56 Skipped: 15



Answer Choices	Responses
Families	64.29% 36
Activities e.g. walkers, dog owners	37.50% 21
Pink pound	21.43% 12
Couples	55.36% 31
Retired	58.93% 33
Heritage	26.79% 15
Other (please specify)	41.07% 23
Total Respondents: 56	

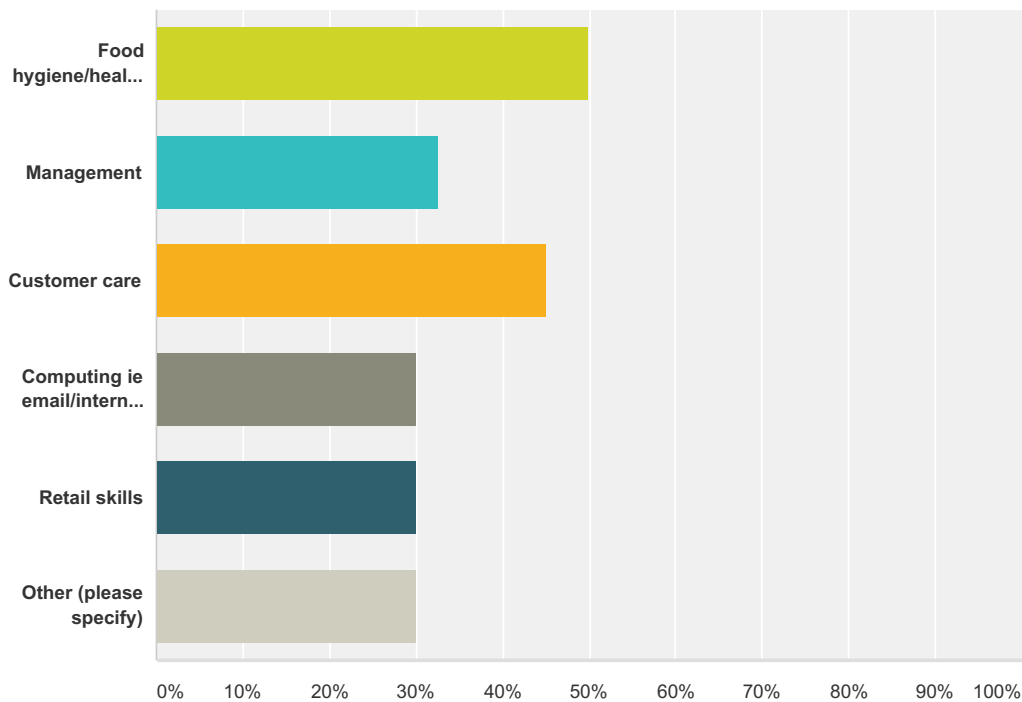
#	Other (please specify)	Date
1	All	7/9/2016 7:50 PM
2	wholesale markets in UK and Europe	7/9/2016 10:00 AM
3	all	7/9/2016 9:45 AM
4	Residents of town and surrounding villages.	6/30/2016 10:12 AM
5	All of the above	6/22/2016 4:02 PM
6	Done understand the question	6/22/2016 10:06 AM
7	local people with food allergies and intolerances	6/22/2016 9:45 AM
8	no	6/19/2016 7:39 PM
9	locals	6/17/2016 4:32 PM
10	No	6/14/2016 11:38 AM
11	All of the above	6/14/2016 11:30 AM

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12	youth, single shoppers	6/14/2016 11:23 AM
13	specialist minerals and waste companies	6/14/2016 8:52 AM
14	Under 30s	5/26/2016 8:05 AM
15	Usually women, all ages (though tends to be 25-65), people who want to do something pro-active about health.	5/17/2016 3:46 PM
16	Foreign Travellers	5/9/2016 4:42 PM
17	Gp referall	5/9/2016 8:09 AM
18	Everyone	5/9/2016 12:30 AM
19	No	5/8/2016 10:17 PM
20	Any one wanting to use an architect	5/3/2016 11:27 PM
21	Groups of guests, people wanting to come away on training.	3/23/2016 4:42 PM
22	businesses	3/23/2016 2:29 PM
23	Solicitors	3/2/2016 5:30 AM

Q19 Q 18. Do you or your staff require access to training?

Answered: 40 Skipped: 31



Answer Choices	Responses
Food hygiene/health & safety	50.00% 20
Management	32.50% 13
Customer care	45.00% 18
Computing ie email/internet/excel etc	30.00% 12
Retail skills	30.00% 12
Other (please specify)	30.00% 12
Total Respondents: 40	

#	Other (please specify)	Date
1	we have access to adequate training	7/9/2016 10:00 AM
2	Finance/Accounting	7/8/2016 4:32 PM
3	Train them ourselves no point spending out on a 6-8 week summer oeriod	6/22/2016 10:06 AM
4	Coffee training	6/22/2016 9:45 AM
5	specific training requirement required for competency	6/19/2016 7:39 PM
6	Happy to offer volunteers training if they wish to undertake it	6/17/2016 4:32 PM
7	No	6/14/2016 11:38 AM
8	Continuing professional development	6/14/2016 8:52 AM
9	CPD's which I have to travel for. Bristol and beyond.	5/17/2016 3:46 PM
10	Legals	3/24/2016 11:02 AM
11	Industry specific	3/23/2016 9:52 PM

LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

12	Water safety	3/23/2016 2:26 PM
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Q20 Q 19. What do you think is the biggest risks to business in Looe? (Please be specific and brief)

Answered: 60 Skipped: 11

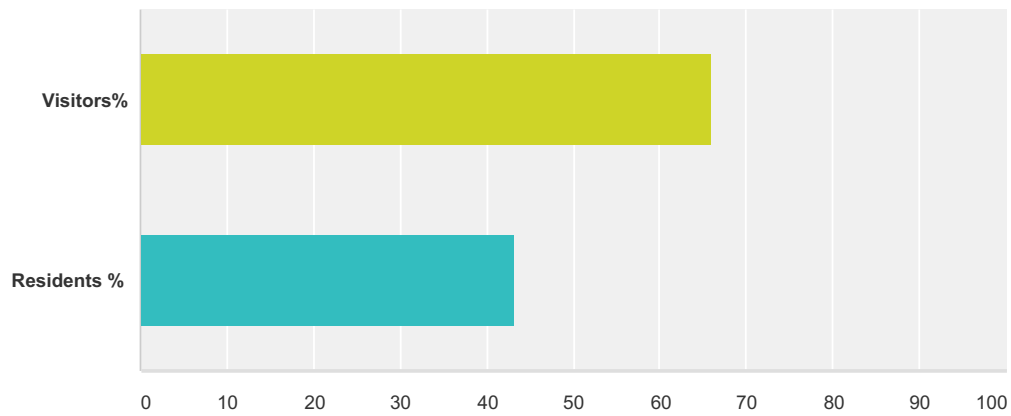
#	Responses	Date
1	Down turn in economy. Problems with road access. New housing not in keeping with the area	7/9/2016 7:50 PM
2	Lack of care for beach and water quality	7/9/2016 7:40 PM
3	challenge to fishing rights following EU turmoil, loss of EU grant aid needs to be addressed	7/9/2016 10:00 AM
4	being seasonal price of parking for workers & visitors	7/9/2016 9:53 AM
5	parkig transport	7/9/2016 9:45 AM
6	Transportation in and out of Looe - roads trains	7/8/2016 4:43 PM
7	Failure to be forward looking and open to change and growth	7/8/2016 4:32 PM
8	Attitude, Stubbornness, Change ignorance, small-town syndrome	7/7/2016 9:58 AM
9	Lack of business diversity, Lack of consideration to new ideas.	6/30/2016 10:12 AM
10	Leaving the EU	6/29/2016 5:35 PM
11	Not enough information boards around town	6/22/2016 5:50 PM
12	A supermarket in the town? poor public transport	6/22/2016 4:02 PM
13	Flooding .Lack of Coach parking. Lack of toilet facilities	6/22/2016 12:53 PM
14	Inability to park near the main shops and the sea	6/22/2016 12:30 PM
15	Negative advertising i.e " Looe is Flooded"	6/22/2016 12:06 PM
16	Proliferation of the same type of businesses - and the weather	6/22/2016 11:54 AM
17	large firms doing business in the town. they chase loss of profits and re venues. this leads to shops closing down when even more firms come into the town. After this mass takeover Looe will not have the same appeal as it once did so numbers will diminish. Big firms have better buying power than smaller ones They offer sales on products	6/22/2016 10:06 AM
18	loss of customers due to road closures and poor road maintenance cost of parking for visitors and locals	6/22/2016 9:45 AM
19	Flooding	6/17/2016 5:00 PM
20	Larger Brands(ie Co-op, Spar)	6/17/2016 4:32 PM
21	Poor road network and road condition	6/15/2016 7:01 PM
22	Over development of the town e.g new housing	6/15/2016 1:39 PM
23	1 Dirty Beach (usually well maintained)2 Poor parking and High Charges (pay on exit barriers are needed)	6/14/2016 2:44 PM
24	Accomodation overpricing.Looe Music Festival (noise,prices of drinks being low causing drunkenness) People being put off from staying here and not spending money in shops	6/14/2016 2:19 PM
25	Flooding - Road links not kept to standard - lack of coach parking space	6/14/2016 2:02 PM
26	lack of inspirational enterprise.stuck in the past.Poor broadband speed.Parochial attitudes that everything should remain the same.A radical approach is required and lateral thinking whilst not throwing the baby out with the bath water and destroying what is good about Looe,namely the Fishing Community and working Harbour.	6/14/2016 12:03 PM
27	Climate Change	6/14/2016 11:38 AM
28	Out of town development	6/14/2016 11:30 AM
29	Flooding,winter months,road works and second home owners not here during winter shopping permanent living.	6/14/2016 11:23 AM
30	Water Quality.	6/14/2016 9:26 AM
31	Poor road system which gets clogged in school holidays	6/14/2016 8:52 AM
32	Blocking development & investment by not wanting to change.	6/13/2016 11:07 AM
33	Lack of affordable housing	6/8/2016 9:50 AM

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34	The town is based very much on tourism.If the town had more shops that sold a variety of items that the households need there would be no need to leave the town and the local community could have everything they need. The town is dead in the winter months.	6/1/2016 12:22 PM
35	Reducing visitor numbers over last few years, reduced spend per head, perception that SE Cornwall is the forgotten corner of the county. The A30 Improvements only serving the north coast. No investment going into SE Cornwall. Very poor marketing if SE Cornwall	5/26/2016 8:05 AM
36	Negative opinions by negative people, the town needs to move forward quicker than it has been, the outer marina would also be a boost for tourism.	5/23/2016 6:19 PM
37	Road network, flooding, pollution	5/18/2016 1:38 PM
38	When I started I feared there wasn't enough money to go around/people don't have so much disposable income. That's not true though.	5/17/2016 3:46 PM
39	Rates	5/14/2016 6:26 PM
40	Repeated road closures - new road needed.	5/9/2016 11:13 PM
41	Flooding	5/9/2016 4:42 PM
42	Lack of organisation in events, look at how Padstow is May Festival and Food Fest, it's done amateur here, except LMF. Too kiss me quick, cheap feel, plus dog muck issue.	5/9/2016 2:01 PM
43	Low income	5/9/2016 8:09 AM
44	Lack of activities to attract people to the town, nothing to do, all our guests leave Looe after breakfast, too many cheap holidays (caravan parks)	5/9/2016 7:31 AM
45	St martins road staying open	5/9/2016 12:30 AM
46	Not enough promotion	5/8/2016 10:17 PM
47	Charges in parking , a supermarket out of town	5/8/2016 8:47 PM
48	lack of regulation, too much competition.	5/8/2016 8:22 PM
49	Nimbyism and not wanting to adapt or embrace current (let alone future) technology/ideas	5/3/2016 11:27 PM
50	It is stagnant and will decline	5/3/2016 7:49 PM
51	Not enough leisure facilities	3/24/2016 8:10 PM
52	Parking Parking Parking	3/24/2016 11:02 AM
53	Supermarket	3/23/2016 10:43 PM
54	Low spend visitors, driving shops selling cheap junk	3/23/2016 9:52 PM
55	lack of investment in infrastructure, flooding	3/23/2016 4:42 PM
56	lack of commercial units	3/23/2016 2:29 PM
57	Car park, needs to be pay on exit not per hour , to many people leaving to early on a sunny day because the tickets running out .	3/23/2016 2:26 PM
58	For businesses such as ours it is lack of suitable office space and the road network.	3/2/2016 5:30 AM
59	Looe Town Council	2/27/2016 12:28 PM
60	Climate change	2/25/2016 3:56 PM

Q21 Q 20. Can you estimate what is the percentage of your business is with residents and as opposed to visitors?

Answered: 62 Skipped: 9



Answer Choices	Average Number	Total Number	Responses
Visitors%	66	3,698	56
Residents %	43	2,502	58
Total Respondents: 62			

#	Visitors%	Date
1	50	7/9/2016 7:50 PM
2	85	7/9/2016 7:40 PM
3	80	7/9/2016 9:53 AM
4	60	7/9/2016 9:45 AM
5	10	7/9/2016 9:37 AM
6	90	7/8/2016 4:43 PM
7	100	7/8/2016 4:32 PM
8	81	7/7/2016 9:58 AM
9	1	6/30/2016 10:12 AM
10	40	6/27/2016 7:37 PM
11	3	6/24/2016 4:59 PM
12	90	6/22/2016 5:50 PM
13	75	6/22/2016 4:02 PM
14	80	6/22/2016 12:53 PM
15	80	6/22/2016 12:30 PM
16	60	6/22/2016 12:17 PM
17	70	6/22/2016 12:06 PM
18	80	6/22/2016 11:54 AM
19	85	6/22/2016 10:06 AM
20	70	6/22/2016 9:45 AM
21	5	6/19/2016 7:39 PM

LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

22	99	6/17/2016 5:00 PM
23	50	6/17/2016 4:32 PM
24	100	6/15/2016 1:39 PM
25	90	6/14/2016 2:44 PM
26	75	6/14/2016 2:19 PM
27	70	6/14/2016 2:02 PM
28	90	6/14/2016 11:38 AM
29	70	6/14/2016 11:30 AM
30	70	6/14/2016 11:23 AM
31	85	6/14/2016 9:26 AM
32	40	6/13/2016 11:07 AM
33	80	6/10/2016 4:43 PM
34	0	6/8/2016 9:50 AM
35	25	6/1/2016 12:22 PM
36	75	5/26/2016 8:05 AM
37	65	5/23/2016 6:19 PM
38	70	5/18/2016 1:38 PM
39	5	5/17/2016 3:46 PM
40	70	5/14/2016 6:26 PM
41	90	5/9/2016 11:13 PM
42	100	5/9/2016 4:42 PM
43	32	5/9/2016 2:01 PM
44	100	5/9/2016 7:31 AM
45	40	5/9/2016 12:30 AM
46	98	5/8/2016 10:17 PM
47	80	5/8/2016 8:22 PM
48	75	5/3/2016 7:49 PM
49	100	3/24/2016 8:10 PM
50	20	3/24/2016 11:02 AM
51	30	3/23/2016 10:43 PM
52	99	3/23/2016 4:42 PM
53	50	3/23/2016 2:29 PM
54	85	3/23/2016 2:26 PM
55	75	2/27/2016 12:28 PM
56	100	2/25/2016 3:56 PM
#	Residents %	Date
1	50	7/9/2016 7:50 PM
2	15	7/9/2016 7:40 PM
3	20	7/9/2016 9:53 AM
4	40	7/9/2016 9:45 AM
5	90	7/9/2016 9:37 AM
6	10	7/8/2016 4:43 PM
7	19	7/7/2016 9:58 AM
8	99	6/30/2016 10:12 AM

LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

9	100	6/29/2016 5:35 PM
10	60	6/27/2016 7:37 PM
11	97	6/24/2016 4:59 PM
12	10	6/22/2016 5:50 PM
13	25	6/22/2016 4:02 PM
14	20	6/22/2016 12:53 PM
15	20	6/22/2016 12:30 PM
16	40	6/22/2016 12:17 PM
17	30	6/22/2016 12:06 PM
18	20	6/22/2016 11:54 AM
19	15	6/22/2016 10:06 AM
20	30	6/22/2016 9:45 AM
21	95	6/19/2016 7:39 PM
22	1	6/17/2016 5:00 PM
23	50	6/17/2016 4:32 PM
24	100	6/15/2016 7:01 PM
25	10	6/14/2016 2:44 PM
26	25	6/14/2016 2:19 PM
27	30	6/14/2016 2:02 PM
28	100	6/14/2016 12:03 PM
29	10	6/14/2016 11:38 AM
30	30	6/14/2016 11:30 AM
31	30	6/14/2016 11:23 AM
32	15	6/14/2016 9:26 AM
33	60	6/13/2016 11:07 AM
34	20	6/10/2016 4:43 PM
35	100	6/8/2016 9:50 AM
36	75	6/1/2016 12:22 PM
37	25	5/26/2016 8:05 AM
38	35	5/23/2016 6:19 PM
39	30	5/18/2016 1:38 PM
40	95	5/17/2016 3:46 PM
41	30	5/14/2016 6:26 PM
42	10	5/9/2016 11:13 PM
43	68	5/9/2016 2:01 PM
44	100	5/9/2016 8:09 AM
45	0	5/9/2016 7:31 AM
46	60	5/9/2016 12:30 AM
47	2	5/8/2016 10:17 PM
48	20	5/8/2016 8:22 PM
49	100	5/3/2016 11:27 PM
50	25	5/3/2016 7:49 PM
51	80	3/24/2016 11:02 AM
52	70	3/23/2016 10:43 PM

LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

53	100	3/23/2016 9:52 PM
54	1	3/23/2016 4:42 PM
55	50	3/23/2016 2:29 PM
56	15	3/23/2016 2:26 PM
57	25	2/27/2016 12:28 PM
58	0	2/25/2016 3:56 PM

Q22 Q 21. What ideas do you have for improving business in Looe?

Answered: 48 Skipped: 23

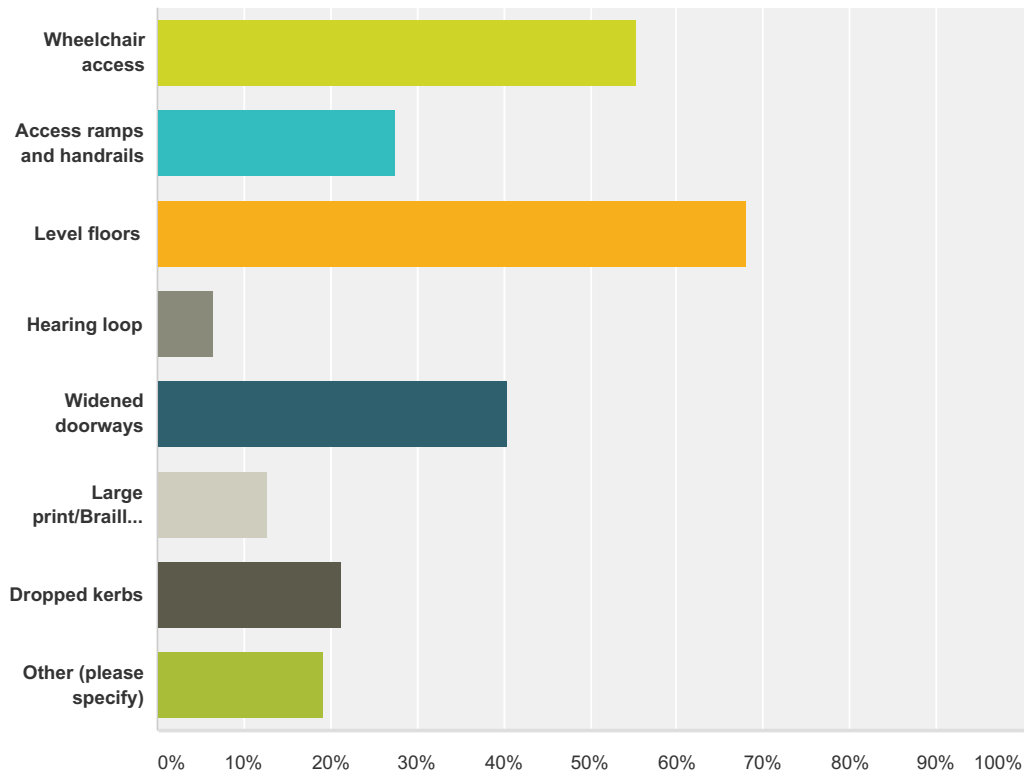
#	Responses	Date
1	Harbour and yacht marina construction. Promote Looe & Polperro as international travel destinations	7/9/2016 7:50 PM
2	Look after coaches and drivers. Support and advertise Looe Valley branch line	7/9/2016 7:40 PM
3	outer harbour	7/9/2016 10:00 AM
4	Transport Road Parking	7/9/2016 9:45 AM
5	1. Another exit road from Millpool Car Park 2. More litter bins 3. Clearer 'Riverside' Signs which guide people past the shop - also 'Welcome to Looe sign not in prominent position - because of lack of signage people think the Riverside walk is a dead end.	7/8/2016 4:43 PM
6	1. Better office, manufacturing, science and technology opportunities 2. A decent supermarket is long overdue to service local and visitors and keep people in town	7/8/2016 4:32 PM
7	advertising/marketing the town in other parts of the uk.	6/30/2016 10:12 AM
8	Industrial units and spaces to work from	6/29/2016 5:35 PM
9	Better transport links via buses, not just Liskeard to Looe, more events throughout the year to entice people down during the low season,	6/22/2016 4:02 PM
10	Coach Parking on the Quay.Public toilets funded by charging reasonable amount to users.Welcome disabled by easy access to parking appropriately. Pedestrianisation in season during middle of the day.	6/22/2016 12:53 PM
11	Promotional "pirate" calendar and Pirate Days Improve 'Al Fresco' dining facilities	6/22/2016 12:06 PM
12	reduce/stop access of the market for large businesses. It takes away from the vibe of Looe The reason people come to Looe is the different lifestyle that it offers compared to their lives at home,	6/22/2016 10:06 AM
13	more diversity of retail shops Stop using outside parking companies to patrol More bins around town inc dog waste	6/22/2016 9:45 AM
14	Free/low charge parking during business hours. Parking permits for locals on harbourside.	6/17/2016 5:00 PM
15	?	6/17/2016 4:32 PM
16	Greater variety. Small scale units outside tourist area & hidden from view. Do not ruin Looe's traditional aesthetics, to maintain tourism. Small tourist attractions for rainy days.	6/15/2016 7:01 PM
17	Neighbourhood Plan	6/15/2016 1:39 PM
18	Signposts to the harbour,boat trips,beach and coastal walks. More outside seating for cafe/restaurants by the harbour(visit France for example)	6/14/2016 2:44 PM
19	Set opening times(visitors often leave not buying because shops are closed) Better shoplifting prevention	6/14/2016 2:19 PM
20	Better coach parking. Outer Harbour	6/14/2016 2:02 PM
21	Workshop space Versatile office space	6/14/2016 12:03 PM
22	Outer Harbour More up-market accomodation	6/14/2016 11:38 AM
23	Linking Looe to the cycle hub at Lanhydrock. Outer Harbour	6/14/2016 11:30 AM
24	More advertising for Looe as a whole	6/14/2016 11:23 AM
25	Anaerobic digester on SWW site and Polean, and / to separate run off water from sewage.	6/14/2016 9:26 AM
26	A more proactive approach to encourage development and investment. Also, maintain the roads, roadside and public spaces!	6/13/2016 11:07 AM
27	Shops that sold linen,underwear,furniture etc	6/1/2016 12:22 PM
28	A very active town regeneration company with grants to help businesses improve the look of their facades. More events designed to attract visitors - should be something every weekend through the spring summer and early autumn. A real focus on SE Cornwall getting its fair share of infrastructure investment and loads of marketing of this special corner of the county.	5/26/2016 8:05 AM
29	Outer marina. More public services for visitors. Cheaper parking for visitors & residents.	5/23/2016 6:19 PM

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30	Better signage on approach road networks (A30 A38 etc). Balanced distribution of types of business. Minimise national chain shops focus on independants. National promotion campaign	5/18/2016 1:38 PM
31	A home-workers group would be cool/office hub to go use for paperwork with OUTDOOR space to work in when it's sunny. That would be amazing.	5/17/2016 3:46 PM
32	Keep it clean	5/14/2016 6:26 PM
33	Better parking facilities	5/9/2016 4:42 PM
34	Set proper committees for event organising, don't let one faction or another goven what can happen at events, i.e. Luggers refuse to allow other festival themes at the same time.	5/9/2016 2:01 PM
35	Marketing and right location	5/9/2016 8:09 AM
36	As I said above. Develop the seafront and fish market to provide more facilities for the discerning visitor	5/9/2016 7:31 AM
37	Christmas market Food festival on the quay Adjust shutting of music festival car parks	5/8/2016 10:17 PM
38	A park and ride. Local bus service to include local pick up . Affordable Parking to encourage local people to shop in Looe	5/8/2016 8:47 PM
39	Radio and local press advertising,	5/8/2016 8:22 PM
40	Wifi and signal plus more regular trains and routes to the area	5/3/2016 11:27 PM
41	Removal of those holding Looe back	5/3/2016 7:49 PM
42	Improve recreational facilities, parking & keep toilets open	3/24/2016 8:10 PM
43	Car wash Butchers	3/24/2016 11:02 AM
44	Looe school needs a 6th form. Small business units at Polean and going towards Morval. Looe cycling route to be developed. stronger tourism and business association to be the voice of business. make more of the sea.	3/23/2016 4:42 PM
45	Build more commercial units	3/23/2016 2:29 PM
46	More things for kids to do , happy kids are the future visitors.	3/23/2016 2:26 PM
47	Diversify the type of businesses and employment in Looe. Invest in infrastructure and small business parks to attract professional services companies and high tech/internet based companies. The location and lifestyle would be attractive to many companies if the business facilities were here.	3/2/2016 5:30 AM
48	Remove the current Looe Town Council and let new people in	2/27/2016 12:28 PM

Q23 Q 22. What disabled facilities or access does your business provide?

Answered: 47 Skipped: 24



Answer Choices	Responses
Wheelchair access	55.32% 26
Access ramps and handrails	27.66% 13
Level floors	68.09% 32
Hearing loop	6.38% 3
Widened doorways	40.43% 19
Large print/Braille menus	12.77% 6
Dropped kerbs	21.28% 10
Other (please specify)	19.15% 9
Total Respondents: 47	

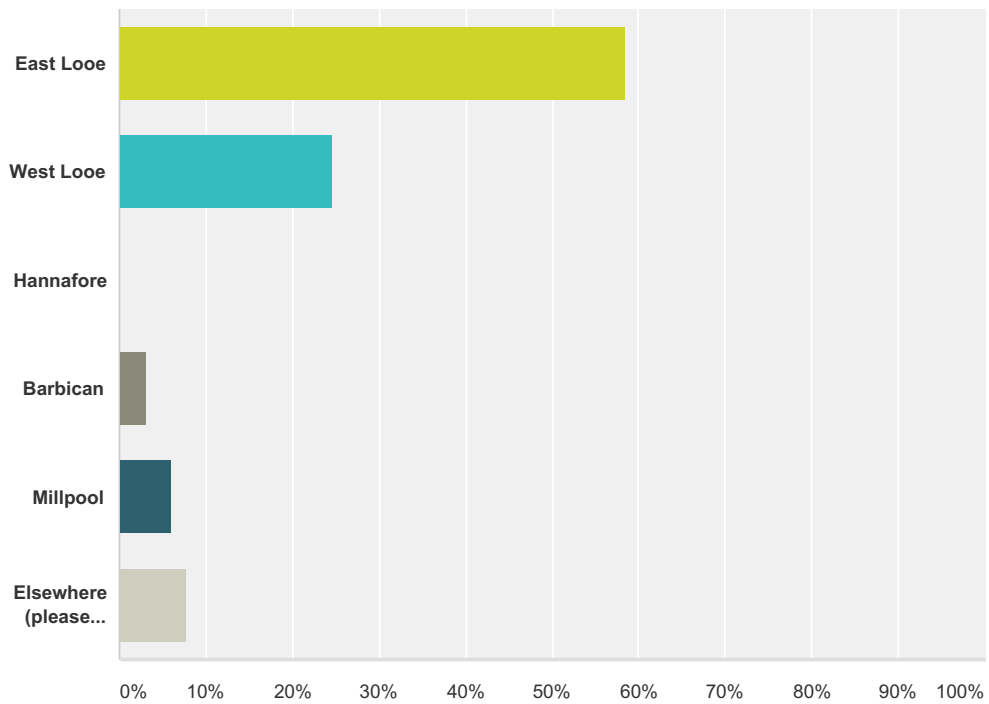
#	Other (please specify)	Date
1	Stenna Lift	7/9/2016 7:40 PM
2	none	6/19/2016 7:39 PM
3	In-house mobility scooter storage and re-charging facility	6/17/2016 5:00 PM
4	none	6/17/2016 4:32 PM
5	Lift between ground & first floor	5/26/2016 8:05 AM
6	N/A	5/17/2016 3:46 PM
7	Only if advised prior to arrival	5/9/2016 7:31 AM
8	None	5/8/2016 10:17 PM

LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

9	N/a	3/23/2016 9:52 PM
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Q24 Business Location:

Answered: 65 Skipped: 6



Answer Choices	Responses
East Looe	58.46% 38
West Looe	24.62% 16
Hannafore	0.00% 0
Barbican	3.08% 2
Millpool	6.15% 4
Elsewhere (please specify)	7.69% 5
Total	65

#	Elsewhere (please specify)	Date
1	Good	6/22/2016 10:10 AM
2	Home in East Looe but travel for outdoors and house visits.	5/17/2016 3:50 PM
3	Rank	5/9/2016 12:34 AM
4	Morval	3/23/2016 4:47 PM
5	East and west Looe and polperro	3/23/2016 2:31 PM

Q25 Address

Answered: 58 Skipped: 13

Answer Choices	Responses
Business Name	100.00% 58
Contact Name	96.55% 56
Position in company	94.83% 55
Business Address	91.38% 53
Town	0.00% 0
County	0.00% 0
Your Postal Code	93.10% 54
Country	0.00% 0
Email Address	89.66% 52
Phone Number	0.00% 0

#	Business Name	Date
1	Ocean and Earth Thai restauant	7/9/2016 7:53 PM
2	Cornish delights / Miss Marples	7/9/2016 7:42 PM
3	Blue Sail Fish & Looe Fish Selling	7/9/2016 10:04 AM
4	Pengelly Fishmongers	7/9/2016 9:49 AM
5	Beauty Boutique	7/9/2016 9:41 AM
6	The Exotic Woodcraft Co	7/8/2016 4:47 PM
7	Cornish Collection Ltd	7/8/2016 4:36 PM
8	Looe Music Festival	7/7/2016 10:01 AM
9	Thompsons Opticians	6/30/2016 10:21 AM
10	Trelawney Fire & Security	6/29/2016 5:38 PM
11	Looe gallery ltd	6/27/2016 7:41 PM
12	Calweton Veterinary Group	6/24/2016 5:18 PM
13	Harbour Moon	6/22/2016 5:55 PM
14	Portbyhan Hotel	6/22/2016 4:02 PM
15	The Looe Gift Shop	6/22/2016 12:57 PM
16	RNLI Charity Shop	6/22/2016 12:38 PM
17	Harbour Cafe	6/22/2016 12:21 PM
18	The Shell and Joke Shop	6/22/2016 12:13 PM
19	Bassetts of Looe	6/22/2016 11:58 AM
20	Cornish Gift Shop/Cornish clothing Company	6/22/2016 10:10 AM
21	the Lookout on the Quay	6/22/2016 9:48 AM
22	John Bowden-Plumbing & Heating	6/19/2016 7:43 PM
23	Little Harbour Guest House	6/17/2016 5:03 PM
24	ellies haven trading company lt	6/17/2016 4:35 PM
25	Woodlands	6/15/2016 1:42 PM
26	Clive's Cats Cartoons Ltd	6/14/2016 2:44 PM

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27	Pendragon Crafts	6/14/2016 2:23 PM
28	Mayflower Studio	6/14/2016 2:07 PM
29	I am not providing any more details	6/14/2016 12:12 PM
30	Jack Bray and Son	6/14/2016 11:42 AM
31	Jack Bray and Son	6/14/2016 11:33 AM
32	Saltrock Surfwear	6/14/2016 11:23 AM
33	Looe Development Trust	6/14/2016 10:09 AM
34	Environomics Limited	6/14/2016 8:55 AM
35	Palin Property	6/13/2016 11:12 AM
36	The Jolly Sailor Inn	6/10/2016 4:47 PM
37	G&S Financial Ltd	6/8/2016 9:52 AM
38	Looe Pet Supplies	6/1/2016 12:28 PM
39	Mama J's Italian	5/26/2016 8:08 AM
40	THE OLD SAIL LOFT RESTAURANT	5/23/2016 6:25 PM
41	Purely Cornish Ltd	5/18/2016 1:44 PM
42	Fitness Polly	5/17/2016 3:50 PM
43	Looe Chandlery Ltd	5/14/2016 6:32 PM
44	Old Mill Gift Centre	5/9/2016 11:18 PM
45	Little Harbour Guest House	5/9/2016 4:46 PM
46	Kmkpilates	5/9/2016 8:12 AM
47	Trehaven Manor Hotel	5/9/2016 7:34 AM
48	Sarahs Taxi	5/9/2016 12:34 AM
49	Trawlers on the quay	5/8/2016 10:26 PM
50	Looe bakery	5/8/2016 8:51 PM
51	Seaside Sweets	5/3/2016 7:51 PM
52	Fisher Management	3/24/2016 11:05 AM
53	Guildhall Market	3/23/2016 10:48 PM
54	Wringworthy Cottages	3/23/2016 4:47 PM
55	johns janitorial supplies	3/23/2016 2:32 PM
56	Glass bottom boat	3/23/2016 2:31 PM
57	X-Press Legal Services	3/2/2016 5:36 AM
58	haven House Accommodation	2/25/2016 3:58 PM
#	Contact Name	Date
1	Nigel Flanakin	7/9/2016 7:53 PM
2	S E Farrar	7/9/2016 10:04 AM
3	Angie or Jackie	7/9/2016 9:49 AM
4	Ms L A Hoskin & Mrs G F Cross	7/9/2016 9:41 AM
5	Mike Wootton	7/8/2016 4:47 PM
6	Clive Dixon	7/8/2016 4:36 PM
7	Tanya Brittain	7/7/2016 10:01 AM
8	Alex Thom	6/30/2016 10:21 AM
9	Paul Steeper	6/29/2016 5:38 PM
10	Kaye mottershead	6/27/2016 7:41 PM
11	Claire Bentley	6/24/2016 5:18 PM

LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

12	Maxine Williams	6/22/2016 5:55 PM
13	MAththew Robinson	6/22/2016 4:02 PM
14	Susannah Gill	6/22/2016 12:57 PM
15	Allan Newman	6/22/2016 12:38 PM
16	Jen Alsop	6/22/2016 12:21 PM
17	Bernard Donovan	6/22/2016 12:13 PM
18	Elizabeth hocking	6/22/2016 11:58 AM
19	Jamie Pearn	6/22/2016 10:10 AM
20	Chris Lewis	6/22/2016 9:48 AM
21	John Bowden	6/19/2016 7:43 PM
22	Shirley Stokes	6/17/2016 5:03 PM
23	Nigel Libby	6/17/2016 4:35 PM
24	Kay Lundy	6/15/2016 1:42 PM
25	Clive Gardner	6/14/2016 2:44 PM
26	Lorraine Wakeham	6/14/2016 2:23 PM
27	Susannah Gill	6/14/2016 2:07 PM
28	for reasons of confidentiality.	6/14/2016 12:12 PM
29	Martin	6/14/2016 11:42 AM
30	Toby Bray	6/14/2016 11:33 AM
31	Aimee Rose Libby,Jodie Nutland,carol Bayly	6/14/2016 11:23 AM
32	Justin Spreckley	6/14/2016 10:09 AM
33	Dr Lillian Harrison	6/14/2016 8:55 AM
34	Alan Palin	6/13/2016 11:12 AM
35	Stuart Horton	6/10/2016 4:47 PM
36	Roland Streames	6/8/2016 9:52 AM
37	Anne Sherrington	6/1/2016 12:28 PM
38	Guy Marshall	5/26/2016 8:08 AM
39	DOMINIC	5/23/2016 6:25 PM
40	Allison Martin	5/18/2016 1:44 PM
41	Polly Rowe	5/17/2016 3:50 PM
42	Rosemary Shaw	5/14/2016 6:32 PM
43	Ellie Pearn	5/9/2016 11:18 PM
44	Jim Turton or Shirley Stokes	5/9/2016 4:46 PM
45	Kerry	5/9/2016 8:12 AM
46	Ella and Neil Hipkiss	5/9/2016 7:34 AM
47	Sarah wilkins	5/9/2016 12:34 AM
48	Oliver Wood	5/8/2016 10:26 PM
49	Tonia lewis	5/8/2016 8:51 PM
50	Ross Fisher	3/24/2016 11:05 AM
51	Joan Parkin	3/23/2016 10:48 PM
52	Kim Spencer	3/23/2016 4:47 PM
53	John martin	3/23/2016 2:32 PM
54	Richard porter	3/23/2016 2:31 PM
55	James Ferguson	3/2/2016 5:36 AM

LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

56	Edwina Hannaford	2/25/2016 3:58 PM
#	Position in company	Date
1	Director	7/9/2016 7:53 PM
2	MD	7/9/2016 10:04 AM
3	Partners	7/9/2016 9:49 AM
4	owners	7/9/2016 9:41 AM
5	Proprietor	7/8/2016 4:47 PM
6	MD	7/8/2016 4:36 PM
7	Event Director	7/7/2016 10:01 AM
8	Manager	6/30/2016 10:21 AM
9	MD	6/29/2016 5:38 PM
10	Director	6/27/2016 7:41 PM
11	Receptionist	6/24/2016 5:18 PM
12	Manager	6/22/2016 5:55 PM
13	General Manager	6/22/2016 4:02 PM
14	Partner	6/22/2016 12:57 PM
15	Shop Manager & Chairman of Looe Branch RNLI Fund Raising Committee	6/22/2016 12:38 PM
16	Proprietor	6/22/2016 12:21 PM
17	Owner	6/22/2016 12:13 PM
18	Manager	6/22/2016 11:58 AM
19	owner	6/22/2016 10:10 AM
20	Director	6/22/2016 9:48 AM
21	Owner	6/19/2016 7:43 PM
22	Owner	6/17/2016 5:03 PM
23	General Manager	6/17/2016 4:35 PM
24	Owner	6/15/2016 1:42 PM
25	Director	6/14/2016 2:44 PM
26	Supervisor	6/14/2016 2:23 PM
27	Partner	6/14/2016 2:07 PM
28	Partner	6/14/2016 11:42 AM
29	Partner	6/14/2016 11:33 AM
30	Supervisor,Supervisor,Manager	6/14/2016 11:23 AM
31	Chairman	6/14/2016 10:09 AM
32	Director	6/14/2016 8:55 AM
33	Owner	6/13/2016 11:12 AM
34	Director	6/10/2016 4:47 PM
35	Director	6/8/2016 9:52 AM
36	Proprietor	6/1/2016 12:28 PM
37	Director	5/26/2016 8:08 AM
38	PROPRIETOR	5/23/2016 6:25 PM
39	Director	5/18/2016 1:44 PM
40	Boss Lady	5/17/2016 3:50 PM
41	Director	5/14/2016 6:32 PM
42	Owner	5/9/2016 11:18 PM

LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

43	Partners	5/9/2016 4:46 PM
44	Owner	5/9/2016 8:12 AM
45	Owner	5/9/2016 7:34 AM
46	Owner	5/9/2016 12:34 AM
47	Partner	5/8/2016 10:26 PM
48	Owner	5/8/2016 8:51 PM
49	Managing Director	3/24/2016 11:05 AM
50	Chairman	3/23/2016 10:48 PM
51	Joint Owner	3/23/2016 4:47 PM
52	owner	3/23/2016 2:32 PM
53	Owner	3/23/2016 2:31 PM
54	Director	3/2/2016 5:36 AM
55	Proprietor	2/25/2016 3:58 PM
#	Business Address	Date
1	Higher Market Street	7/9/2016 7:53 PM
2	Unit 2 Buller Quay, East Looe	7/9/2016 10:04 AM
3	The Quay East Looe	7/9/2016 9:49 AM
4	37/37a The Quay, West Looe	7/9/2016 9:41 AM
5	The Old Mill	7/8/2016 4:47 PM
6	2b Barbican Parade, Barbican Road, East Looe	7/8/2016 4:36 PM
7	Unit 6, The Quay, East Looe	7/7/2016 10:01 AM
8	2 The Quay	6/30/2016 10:21 AM
9	unit 2b Barbican Rise , Industrial Estate	6/29/2016 5:38 PM
10	West Looe quay	6/27/2016 7:41 PM
11	Millpool	6/24/2016 5:18 PM
12	The Quay	6/22/2016 5:55 PM
13	The Quay	6/22/2016 4:02 PM
14	Fore Street,East Looe	6/22/2016 12:57 PM
15	Albatross Lifeboat Station,Sea Front,East Looe	6/22/2016 12:38 PM
16	The Quay	6/22/2016 12:21 PM
17	Fore Street,East Looe	6/22/2016 12:13 PM
18	Shop 5 ,Seafront Court	6/22/2016 11:58 AM
19	Cornish Gift Shop Churchend, Looe	6/22/2016 10:10 AM
20	Shoo 3 Seafront Court	6/22/2016 9:48 AM
21	Sycamore Lodge	6/19/2016 7:43 PM
22	Church Street, West Looe	6/17/2016 5:03 PM
23	4-5 Riverside Court	6/17/2016 4:35 PM
24	St Martin's Road , East Looe	6/15/2016 1:42 PM
25	Bowden house,Buller St	6/14/2016 2:44 PM
26	54 Fore Street	6/14/2016 2:23 PM
27	Fore Street	6/14/2016 2:07 PM
28	West Looe	6/14/2016 12:12 PM
29	The Quay,East Looe	6/14/2016 11:42 AM
30	Fore Street	6/14/2016 11:33 AM

LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

31	Millpool Center	6/14/2016 10:09 AM
32	Welbeck	6/13/2016 11:12 AM
33	Princes Square	6/10/2016 4:47 PM
34	Barbican Parade, E Looe	6/8/2016 9:52 AM
35	4 Buller Street,Looe	6/1/2016 12:28 PM
36	Higher Market Street	5/26/2016 8:08 AM
37	QUAY STREET	5/23/2016 6:25 PM
38	18 Fore Street	5/18/2016 1:44 PM
39	Millpool	5/14/2016 6:32 PM
40	Old mill, Bridgend, Looe	5/9/2016 11:18 PM
41	Church Street	5/9/2016 4:46 PM
42	2 Fairfields	5/9/2016 8:12 AM
43	Station Road	5/9/2016 7:34 AM
44	8 SR georges road	5/9/2016 12:34 AM
45	Trawlers on the Quay , Bullers Quay, East Looe	5/8/2016 10:26 PM
46	Fore street east Looe	5/8/2016 8:51 PM
47	5 Barbican Parade	3/24/2016 11:05 AM
48	Fore Street	3/23/2016 10:48 PM
49	Wringworthy House, Morval Looe	3/23/2016 4:47 PM
50	6 sunrising	3/23/2016 2:32 PM
51	Port looe	3/23/2016 2:31 PM
52	The Hill House, St Martins abroad, Looe	3/2/2016 5:36 AM
53	Penryn	2/25/2016 3:58 PM
#	Town	Date
	There are no responses.	
#	County	Date
	There are no responses.	
#	Your Postal Code	Date
1	PL13 1BP	7/9/2016 7:53 PM
2	PL13 1DT	7/9/2016 7:42 PM
3	PL13 1DX	7/9/2016 10:04 AM
4	PL13 1DX	7/9/2016 9:49 AM
5	PI13 2ES	7/9/2016 9:41 AM
6	PL13 2AE	7/8/2016 4:47 PM
7	PL13 1EZ	7/8/2016 4:36 PM
8	PI13 1DX	7/7/2016 10:01 AM
9	PL132BX	6/30/2016 10:21 AM
10	PL13 1QQ	6/29/2016 5:38 PM
11	PI13 2bx	6/27/2016 7:41 PM
12	PL13 2AF	6/24/2016 5:18 PM
13	PL13 2BU	6/22/2016 5:55 PM
14	PL13 2BU	6/22/2016 4:02 PM
15	PL13 1DT	6/22/2016 12:57 PM
16	PL13 1BX	6/22/2016 12:38 PM

LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

17	PL13 1DX	6/22/2016 12:21 PM
18	PL13 1AE	6/22/2016 12:13 PM
19	PL13 1AL	6/22/2016 11:58 AM
20	PI13 1BU	6/22/2016 10:10 AM
21	PL13 1AL	6/22/2016 9:48 AM
22	PL13 1NS	6/19/2016 7:43 PM
23	PL13 2EX	6/17/2016 5:03 PM
24	PL13 2ES	6/17/2016 4:35 PM
25	PL13 1LP	6/15/2016 1:42 PM
26	PL13 1AS	6/14/2016 2:44 PM
27	PL13 1AE	6/14/2016 2:23 PM
28	PL13 1AE	6/14/2016 2:07 PM
29	PL13 1AL	6/14/2016 11:42 AM
30	PL13 1AE	6/14/2016 11:33 AM
31	PL13 1AD	6/14/2016 11:23 AM
32	PL13 2AF	6/14/2016 10:09 AM
33	PI13 2DW	6/13/2016 11:12 AM
34	PI13 2ep	6/10/2016 4:47 PM
35	PL13 1EZ	6/8/2016 9:52 AM
36	PL13 1AS	6/1/2016 12:28 PM
37	PL13 1BS	5/26/2016 8:08 AM
38	PL13 1AP	5/23/2016 6:25 PM
39	PL13 1DT	5/18/2016 1:44 PM
40	pl132af	5/14/2016 6:32 PM
41	PI132af	5/9/2016 11:18 PM
42	PL13 2EX	5/9/2016 4:46 PM
43	PL131HD	5/9/2016 8:12 AM
44	PL13 1HN	5/9/2016 7:34 AM
45	PL13 1EB	5/9/2016 12:34 AM
46	PI13 1AH	5/8/2016 10:26 PM
47	PI131dt	5/8/2016 8:51 PM
48	PL13 1EZ	3/24/2016 11:05 AM
49	PL13 2SD	3/23/2016 10:48 PM
50	PL13 1PR	3/23/2016 4:47 PM
51	pl131na	3/23/2016 2:32 PM
52	PI132hy	3/23/2016 2:31 PM
53	PL13 1LP	3/2/2016 5:36 AM
54	PI13 1BQ	2/25/2016 3:58 PM
#	Country	Date
	There are no responses.	
#	Email Address	Date
1	nigelflanakin@gmail.com	7/9/2016 7:53 PM
2	jsbtbarnes@yahoo.co.uk	7/9/2016 7:42 PM
3	bluesail@bluesailfish.com	7/9/2016 10:04 AM

LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

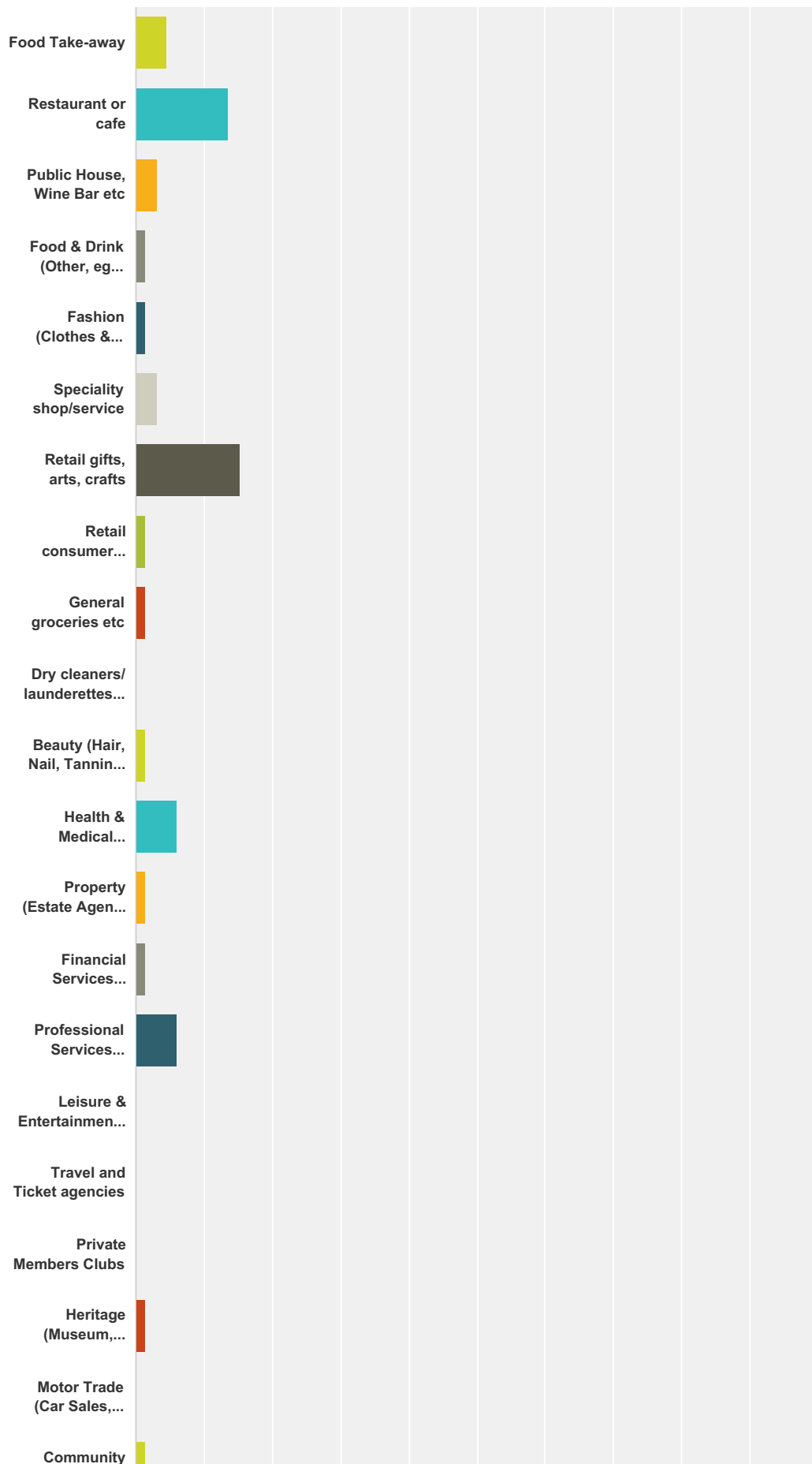
4	pengellyfishlooe@btinternet.com	7/9/2016 9:49 AM
5	mikewoottonexoticwoodcraft@yahoo.com	7/8/2016 4:47 PM
6	clivedixon73@gmail.com	7/8/2016 4:36 PM
7	contact@looemusic.co.uk	7/7/2016 10:01 AM
8	info@thompsonsopticians.co.uk	6/30/2016 10:21 AM
9	paul@tfs-sw.co.uk	6/29/2016 5:38 PM
10	kayemottershead@hotmail.com	6/27/2016 7:41 PM
11	looe@calwetovets.co.uk	6/24/2016 5:18 PM
12	harbourmoonlooe1@gmail.com	6/22/2016 5:55 PM
13	manager@portbyhan.com	6/22/2016 4:02 PM
14	pendragoncrafts@btconnect.com	6/22/2016 12:57 PM
15	newmana@btinternet.com	6/22/2016 12:38 PM
16	jjalsop@btinternet.com	6/22/2016 12:21 PM
17	shellshoplooe@hotmail.co.uk	6/22/2016 12:13 PM
18	jaypearl@googlemail.com	6/22/2016 10:10 AM
19	thelookoutonthequay@gmail.com	6/22/2016 9:48 AM
20	bowdenjohn@btinternet.com	6/19/2016 7:43 PM
21	littleharbour@btconnect.com	6/17/2016 5:03 PM
22	info@ellies-haven.org.uk	6/17/2016 4:35 PM
23	lundyfishlock@googlemail.com	6/15/2016 1:42 PM
24	clivescats1@tiscali.co.uk	6/14/2016 2:44 PM
25	cheeky.lw@googlemail.com	6/14/2016 2:23 PM
26	pendragoncrafts@btconnect.com	6/14/2016 2:07 PM
27	tobybray@btinternet.com	6/14/2016 11:33 AM
28	looe@saltrock.com	6/14/2016 11:23 AM
29	manager@millpoolcentre.org	6/14/2016 10:09 AM
30	lillian@environomics.co.uk	6/14/2016 8:55 AM
31	deepbluecalan@gmail.com	6/13/2016 11:12 AM
32	s.horton@virgin.net	6/10/2016 4:47 PM
33	admin@askbookkeeping.co.uk	6/1/2016 12:28 PM
34	guy@mamajsitalian.com	5/26/2016 8:08 AM
35	domsadler@hotmail.com	5/23/2016 6:25 PM
36	ally@purelycornish.co.uk	5/18/2016 1:44 PM
37	pollyrowe@hotmail.com	5/17/2016 3:50 PM
38	looechandlery@btconnect	5/14/2016 6:32 PM
39	epearl@hotmail.com	5/9/2016 11:18 PM
40	littleharbour@btconnect.com	5/9/2016 4:46 PM
41	kerry@kmpilates.co.uk	5/9/2016 8:12 AM
42	stay@trehaven.co.uk	5/9/2016 7:34 AM
43	sarahwilikns59@gmail.com	5/9/2016 12:34 AM
44	olichief@me.com	5/8/2016 10:26 PM
45	quayview@looebakery.co.uk	5/8/2016 8:51 PM
46	info@fishermanagement.co.uk	3/24/2016 11:05 AM
47	joanparkin22@gmail.com	3/23/2016 10:48 PM

LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

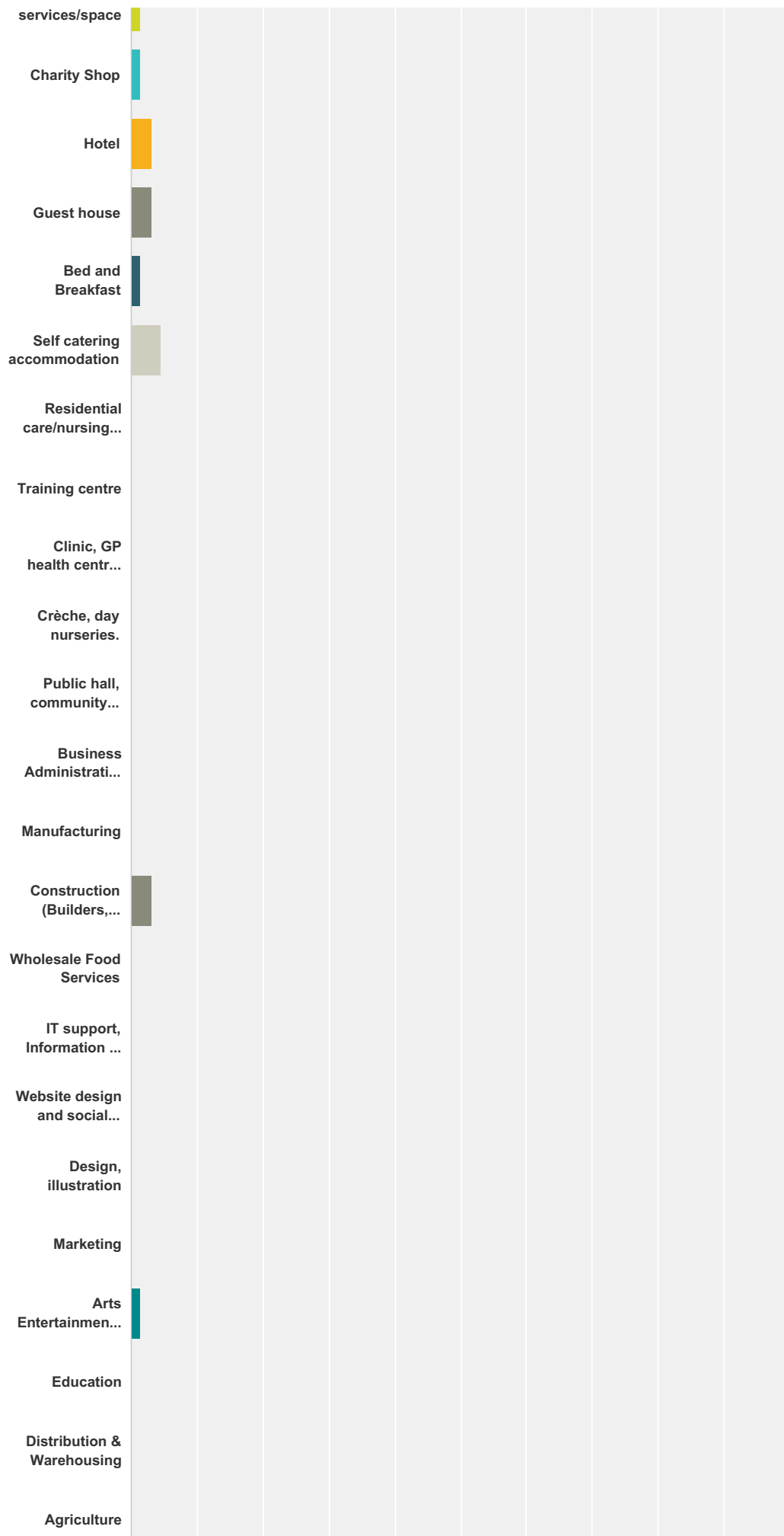
48	holidays@wringworthy.co.uk	3/23/2016 4:47 PM
49	jjs1000@btinternet.com	3/23/2016 2:32 PM
50	dickieporter@hotmail.co.uk	3/23/2016 2:31 PM
51	james@x-presslegal.co.uk	3/2/2016 5:36 AM
52	edwinahannaford@btconnect.com	2/25/2016 3:58 PM
#	Phone Number	Date
	There are no responses.	

Q26 Nature of Business

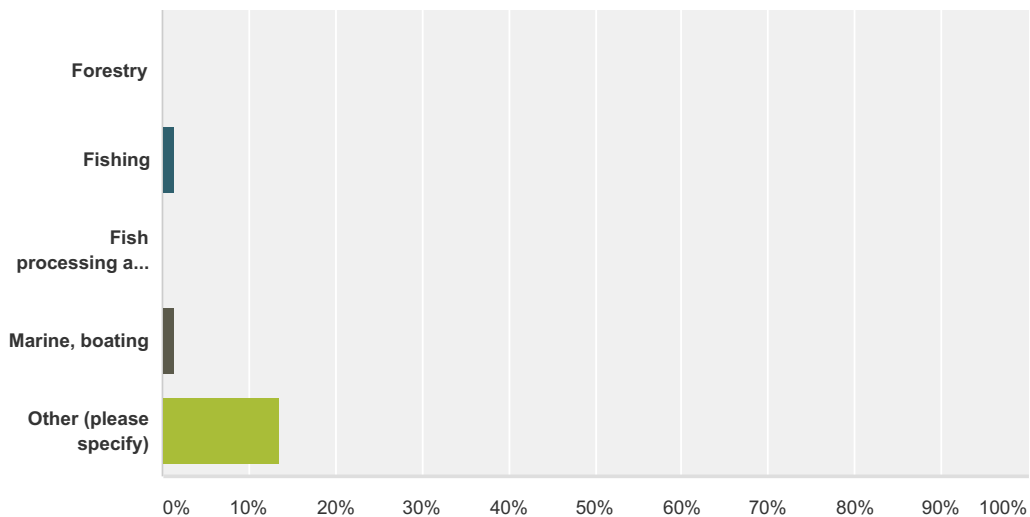
Answered: 66 Skipped: 5



LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016



LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016



Answer Choices	Responses	
Food Take-away	4.55%	3
Restaurant or cafe	13.64%	9
Public House, Wine Bar etc	3.03%	2
Food & Drink (Other, eg off-licence)	1.52%	1
Fashion (Clothes & Accessories)	1.52%	1
Speciality shop/service	3.03%	2
Retail gifts, arts, crafts	15.15%	10
Retail consumer durables	1.52%	1
General groceries etc	1.52%	1
Dry cleaners/ laundrettes, hire shops	0.00%	0
Beauty (Hair, Nail, Tanning etc)	1.52%	1
Health & Medical (Pharmacy, Chiropody etc)	6.06%	4
Property (Estate Agents, Letting Agency etc)	1.52%	1
Financial Services (Building society, Bank, Accountancy, Insurance etc)	1.52%	1
Professional Services (Architects, Solicitors, Employment Agency etc)	6.06%	4
Leisure & Entertainment (Amusements, Betting, etc)	0.00%	0
Travel and Ticket agencies	0.00%	0
Private Members Clubs	0.00%	0
Heritage (Museum, Visitor Centre etc)	1.52%	1
Motor Trade (Car Sales, Servicing & Repairs)	0.00%	0
Community services/space	1.52%	1
Charity Shop	1.52%	1
Hotel	3.03%	2
Guest house	3.03%	2
Bed and Breakfast	1.52%	1

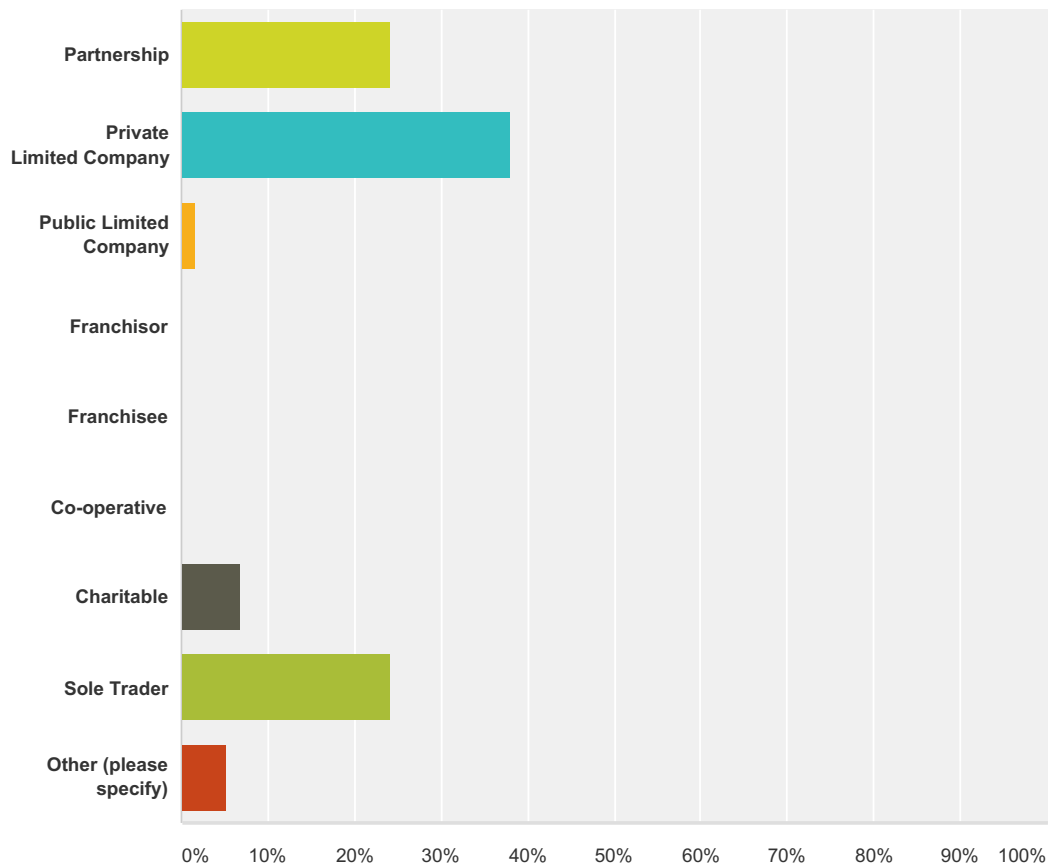
LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

Self catering accommodation	4.55%	3
Residential care/nursing home	0.00%	0
Training centre	0.00%	0
Clinic, GP health centres etc	0.00%	0
Crèche, day nurseries.	0.00%	0
Public hall, community centre or places of worship	0.00%	0
Business Administration and Support Services	0.00%	0
Manufacturing	0.00%	0
Construction (Builders, Builders Merchants, Recovery etc)	3.03%	2
Wholesale Food Services	0.00%	0
IT support, Information & Communication	0.00%	0
Website design and social media	0.00%	0
Design, illustration	0.00%	0
Marketing	0.00%	0
Arts Entertainment & Recreation	1.52%	1
Education	0.00%	0
Distribution & Warehousing	0.00%	0
Agriculture	0.00%	0
Forestry	0.00%	0
Fishing	1.52%	1
Fish processing and support	0.00%	0
Marine, boating	1.52%	1
Other (please specify)	13.64%	9
Total		66

#	Other (please specify)	Date
1	Fire & Security Industry - Installation , Maintenance & Servicing all over Cornwall and parts of Devon	6/29/2016 5:38 PM
2	vets	6/24/2016 5:18 PM
3	Holiday accommodation, Landlord and property developer	6/13/2016 11:12 AM
4	Retail	5/14/2016 6:32 PM
5	Taxi	5/9/2016 12:34 AM
6	Bakery / cafe	5/8/2016 8:51 PM
7	Confectionary	5/3/2016 7:51 PM
8	holiday cottage business	3/23/2016 4:47 PM
9	Janitorial supplies	3/23/2016 2:32 PM

Q27 What form of business organisation are you?

Answered: 58 Skipped: 13

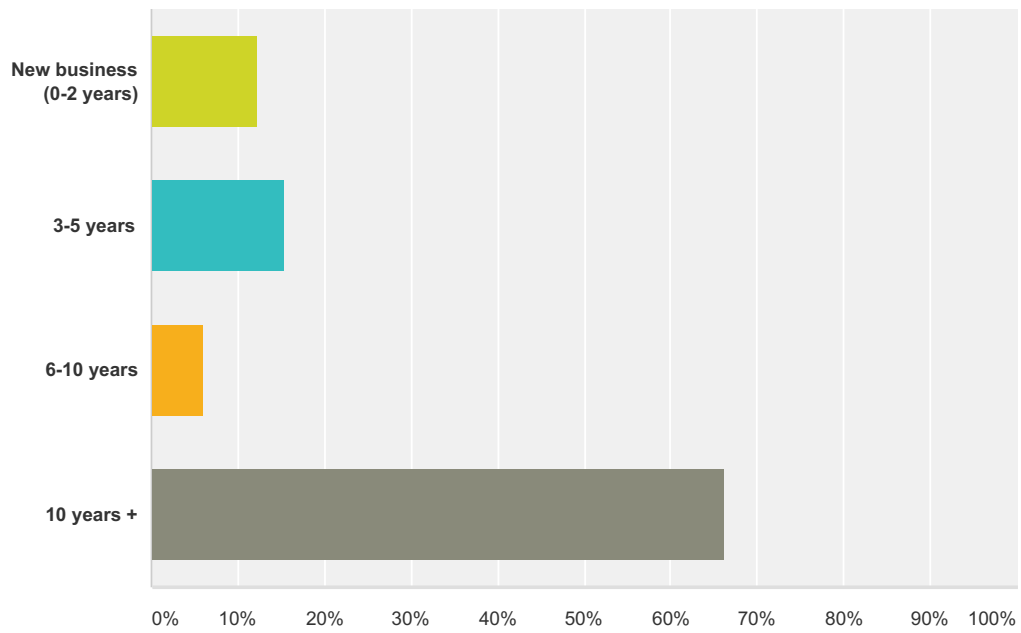


Answer Choices	Responses
Partnership	24.14% 14
Private Limited Company	37.93% 22
Public Limited Company	1.72% 1
Franchisor	0.00% 0
Franchisee	0.00% 0
Co-operative	0.00% 0
Charitable	6.90% 4
Sole Trader	24.14% 14
Other (please specify)	5.17% 3
Total	58

#	Other (please specify)	Date
1	Self employed	6/22/2016 10:10 AM
2	self employed therapist	6/14/2016 12:12 PM
3	Sole trader	2/25/2016 3:58 PM

Q28 Age of business

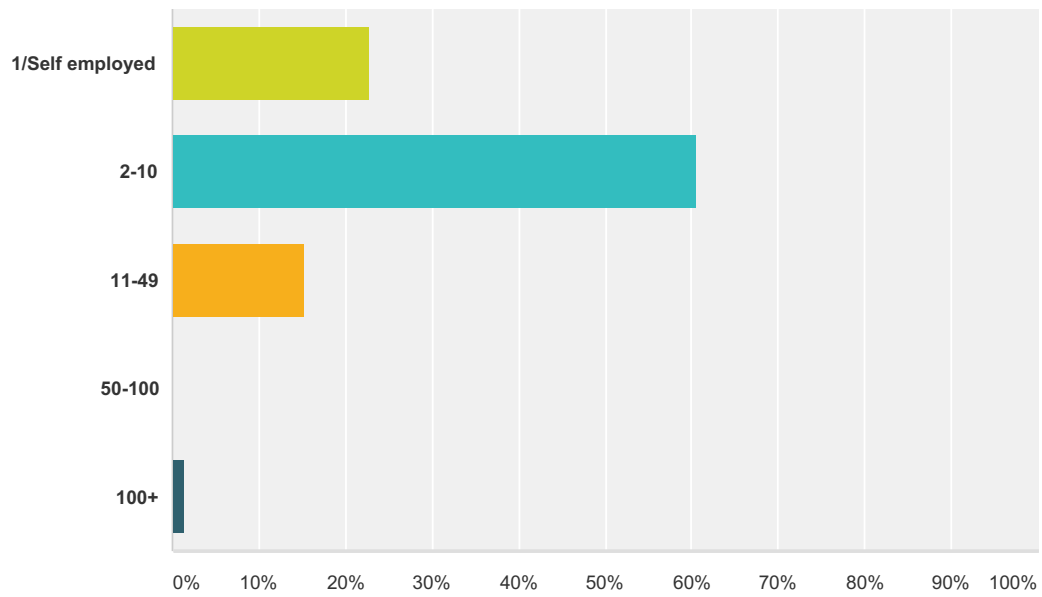
Answered: 65 Skipped: 6



Answer Choices	Responses	
New business (0-2 years)	12.31%	8
3-5 years	15.38%	10
6-10 years	6.15%	4
10 years +	66.15%	43
Total		65

Q29 Number of Employees

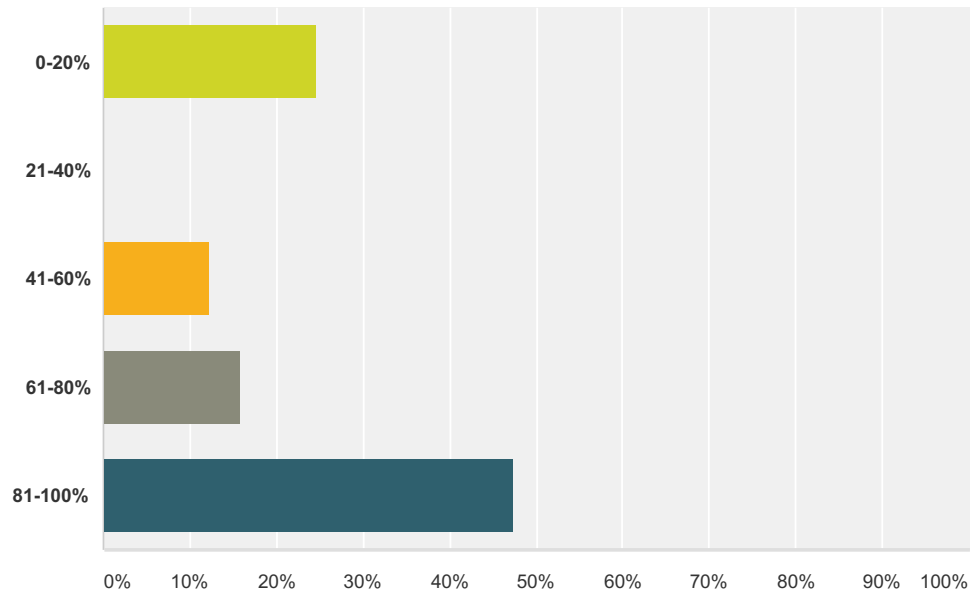
Answered: 66 Skipped: 5



Answer Choices	Responses	
1/Self employed	22.73%	15
2-10	60.61%	40
11-49	15.15%	10
50-100	0.00%	0
100+	1.52%	1
Total		66

Q30 What percentage of your employees live within 2 miles of Looe?

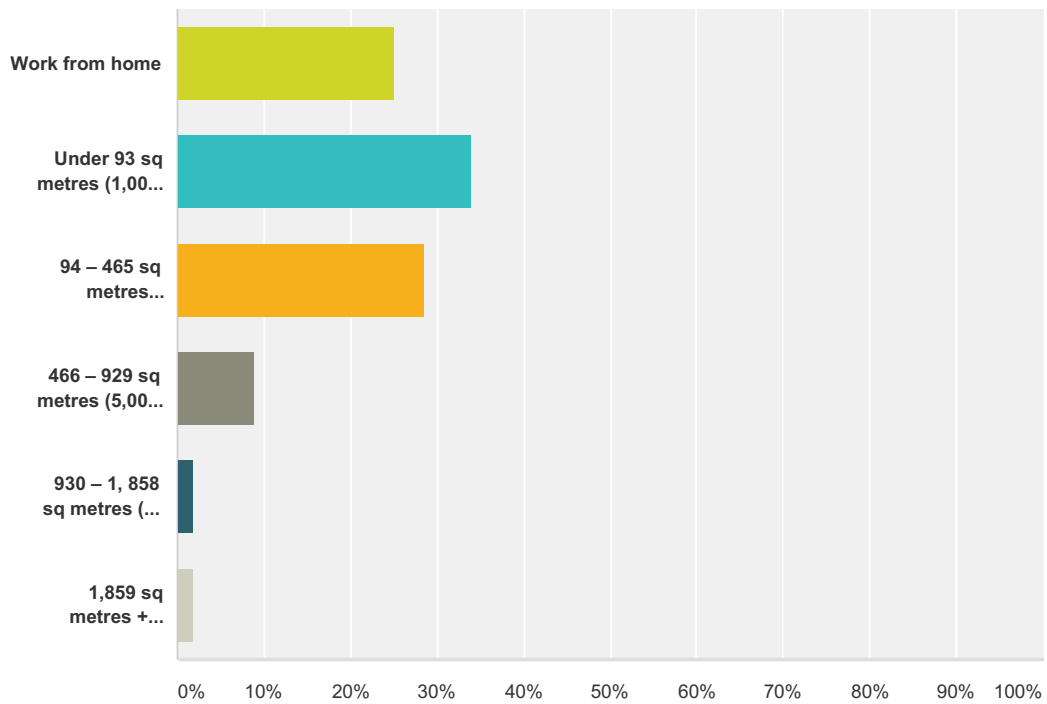
Answered: 57 Skipped: 14



Answer Choices	Responses
0-20%	24.56% 14
21-40%	0.00% 0
41-60%	12.28% 7
61-80%	15.79% 9
81-100%	47.37% 27
Total	57

Q31 Size of current workspace

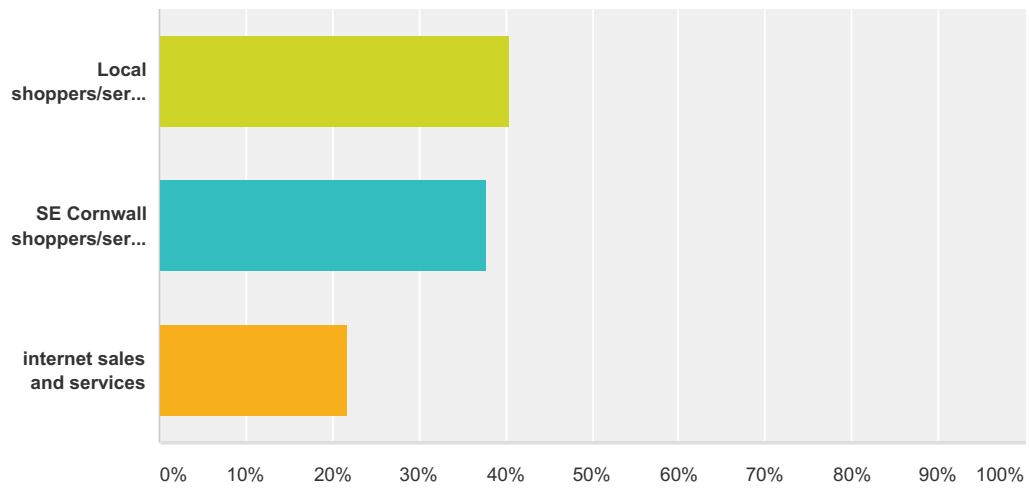
Answered: 56 Skipped: 15



Answer Choices	Responses	
Work from home	25.00%	14
Under 93 sq metres (1,000 sq feet)	33.93%	19
94 – 465 sq metres (1,001-5,000 sq feet)	28.57%	16
466 – 929 sq metres (5,001 – 10,000 sq feet)	8.93%	5
930 – 1, 858 sq metres (10,001 – 20,000 sq feet)	1.79%	1
1,859 sq metres + (20,000 sq feet +)	1.79%	1
Total		56

Q32 Where is your principal client base?

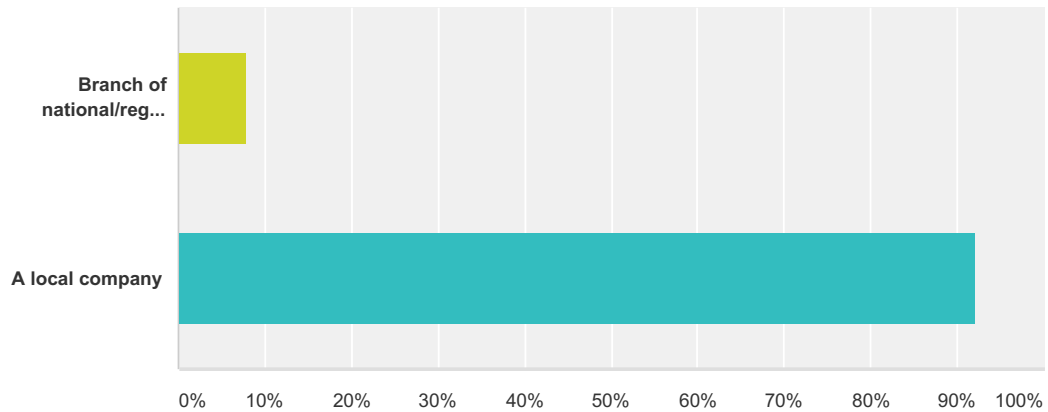
Answered: 37 Skipped: 34



Answer Choices	Responses	
Local shoppers/service users	40.54%	15
SE Cornwall shoppers/service users	37.84%	14
internet sales and services	21.62%	8
Total		37

Q33 Are you a branch of a national/regional company or purely local

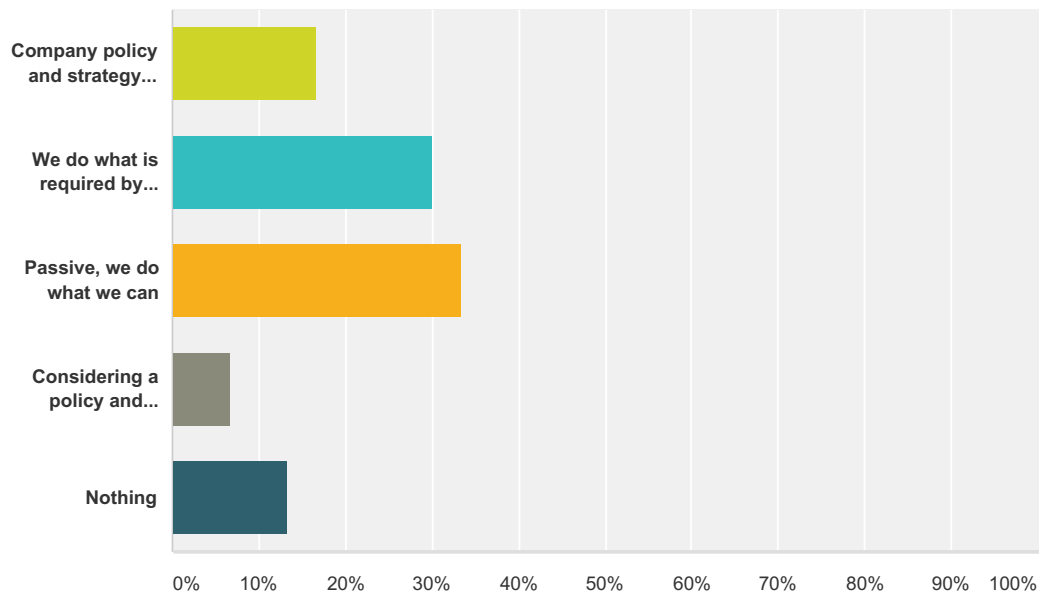
Answered: 50 Skipped: 21



Answer Choices	Responses	
Branch of national/regional company	8.00%	4
A local company	92.00%	46
Total		50

Q34 What is your present policy on “carbon footprint” reduction?

Answered: 60 Skipped: 11



Answer Choices	Responses	
Company policy and strategy in place and actively pursued	16.67%	10
We do what is required by regulations	30.00%	18
Passive, we do what we can	33.33%	20
Considering a policy and strategy	6.67%	4
Nothing	13.33%	8
Total		60

Q35 Why did you establish or purchase your business in Looe? (Please specify)

Answered: 51 Skipped: 20

#	Responses	Date
1	We liked the premises and town	7/9/2016 7:53 PM
2	In family for 3 generations	7/9/2016 7:42 PM
3	because of the fishing sector in Looe	7/9/2016 10:04 AM
4	5th Generation	7/9/2016 9:49 AM
5	Local	7/9/2016 9:41 AM
6	Existing	7/8/2016 4:47 PM
7	Already a resident	7/8/2016 4:36 PM
8	Local economy	7/7/2016 10:01 AM
9	compliments our other business in Liskeard	6/30/2016 10:21 AM
10	We live local, we worked from home for nearly 3 years , while we waited for a Industrial Unit to come in in Looe.	6/29/2016 5:38 PM
11	Business Oppertunity	6/22/2016 4:02 PM
12	Looe born and bred. Love Looe	6/22/2016 12:57 PM
13	Shop established in 1990's in different location and moved to support Lifeboat Station newly built in 2003. RNLI Policy to raise funds and promote life at sea at seaside locations	6/22/2016 12:38 PM
14	I live here !	6/22/2016 12:21 PM
15	Liked the town !	6/22/2016 12:13 PM
16	took over from grandparents to ear a decent living from it	6/22/2016 10:10 AM
17	the area and location	6/22/2016 9:48 AM
18	Inherited business from parents	6/19/2016 7:43 PM
19	Perfect place for visitors to experience Cornwall.	6/17/2016 5:03 PM
20	To support our charity	6/17/2016 4:35 PM
21	I live in Looe	6/15/2016 7:06 PM
22	Nice place to live	6/14/2016 2:44 PM
23	Looe born and bred. Love Looe	6/14/2016 2:07 PM
24	The space available(but no longer available) was ideal for the purpose at a cost I could afford,to allow me to pursue my profession	6/14/2016 12:12 PM
25	Its my home	6/14/2016 11:33 AM
26	N/A from store	6/14/2016 11:23 AM
27	It is the hub town for the area.	6/14/2016 10:09 AM
28	As I run my consultancy from home we could relocate here	6/14/2016 8:55 AM
29	Lifestyle choice to raise our children in Looe	6/13/2016 11:12 AM
30	Within walking distance of home	6/8/2016 9:52 AM
31	I lived in Looe at the time and had historic family connection	6/1/2016 12:28 PM
32	April 2015	5/26/2016 8:08 AM
33	Looe is a fantastic place to live, work & raise a family, we have been here for over 11 years & we have never looked back.	5/23/2016 6:25 PM
34	Local residents	5/18/2016 1:44 PM
35	It's where parents live, wanted to come back home to Cornwall. It's better than anywhere else in the UK!	5/17/2016 3:50 PM
36	Family business for generations	5/9/2016 11:18 PM

LOOE NEIGHBOURHOOD PLAN BUSINESS SURVEY SPRING 2016

37	What better place is there to live and work?	5/9/2016 4:46 PM
38	Local to home	5/9/2016 8:12 AM
39	Lifestyle. We wanted to live in Looe	5/9/2016 7:34 AM
40	I live here	5/9/2016 12:34 AM
41	When our previous boss had the restaurant seized when we was imprisoned myself and my partner Hannah Carter were able to get it back and make it our own.	5/8/2016 10:26 PM
42	Over 40years ago to provide a bakery in Looe	5/8/2016 8:51 PM
43	Market Conditions at the time	5/8/2016 8:24 PM
44	Thought it was a good idea - you soon learn !	5/3/2016 7:51 PM
45	At the time there was a major requirement	3/24/2016 11:05 AM
46	Proximity to plymouth	3/23/2016 4:47 PM
47	I live here	3/23/2016 2:32 PM
48	Grow up in Looe	3/23/2016 2:31 PM
49	our business covers Cornwall and Devon. We live in Looe so want our business to be based here to be part of the community. Lack of suitable office space for expansion may force us to relocate the business away from Looe in the near future.	3/2/2016 5:36 AM
50	Thought Looe was a progressive town - how wrong can u be!!	2/27/2016 12:29 PM
51	Location	2/25/2016 3:58 PM